

# LocalGov Drupal: Beta test results

Haringey Borough Council

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#### Testing in Beta

The purpose of this report is to record all functional (including mobile responsiveness) accessibility, and content testing that has been conducted by Invuse within the beta phase and to document results. These findings will then be added to Monday.com for development (Annertech) and any relevant results from the content or accessibility report will be fed back to the content team at Haringey to shape iterations and improvements as we move into the beta phase.

#### What is being tested

This test plan focuses on the main elements of the website to ensure all features are working as expected and there are no major issues or regressions across the system that would cause problems in a live environment. We will test a:

- homepage
- service landing page
- service sub landing page
- service page (3 per section)
- step by step + step page
- guide + guide page
- directory + directory page (Venue / Organisation)

#### Outputs of testing

The testing outputs have been broken down for reporting purposes into:

- functional testing
  - o structure
  - navigation
  - usability
  - o zoom
- mobile responsiveness
- accessibility testing
  - o labels and arias
  - colour contrast
  - alt text
  - keyboard navigation
  - screen reader usability
- content testing
  - o links
  - o titles and headers
  - o reading age

all findings from the testing are listed in the relevant section.



### Functional Tests

Test Item	Scope of testing	Tested	Results	Assignee
Global site - Above Header	Alerts	V	A <noscript> element is present</noscript>	Dev
Global site - Header	Labels		<ul> <li>Search field and search button</li> <li>IDs of active elements must be unique</li> <li>IDs used in ARIA and labels must be unique</li> <li>ID attribute value must be unique</li> <li>Ensure landmarks are unique</li> </ul>	Dev
Global site - Cookies	Labels	V	Redundant title text	Dev
Global site - Alert Banner	Labels	$\checkmark$	All page content should be contained by landmarks	Dev
Homepage	Labels	V	Multiple form labels; Search field in Header and Footer and Search field in banner	Dev
Homepage	Header	V	Remove the search bar from the homepage header	Dev
Service and sub-landing pages	Keyboard	V	Unable to right click on a link to open in new tab/window - page opens immediately	Dev
Contact component	Keyboard	<b>V</b>	Map- If cookies not accepted; on hover the background changes to white with white text	Dev
Step by step	Alerts	✓	Redundant links - adjacent links go to the same URL	Dev
Directory page	Content	<b>▽</b>	<ul> <li>Review spacing between heading and input value</li> <li>Highlight headings so they are visually different from input value</li> <li>Enquiries heading indent from the side should be removed</li> </ul>	Dev



## → Accessibility Tests

Test Item	Scope of testing	Tested	Results	Assignee
Global site - Header	Keyboard	V	Tabbing order is not logical; Search field and login link is tabbed through after the x4 menu links	Dev
	Screen reader	\ <u>\</u>	<ul> <li>After logo screen reader picks up the following; 'Navigation landmark heading level 2 main navigation'</li> <li>After search button screen readers picks up the following; 'Navigation landmark heading level 2 secondary header n a v'</li> </ul>	Dev
Global site - Footer	Colour contrast	V	<ul> <li>Contrast errors; h2 'footer' and 'Search' before the search field</li> </ul>	Dev
	Keyboard	<b>∀</b>	Tabbing order is not logical; Links are tabbed top to bottom, this should be top - left to right, bottom - left to right	Dev
Global site - Cookies	Zoom (up to 400%)	V	<ul> <li>Cookies icon; takes up alot of the screen when zoomed in. Include in the reflow of content, currently sits on the side and could cover content</li> <li>Cookies preference; unable to scroll down nor close the modal when zoomed in</li> </ul>	Dev
Global site - Alert Banner	Colour contrast	<b>V</b>	<ul> <li>Link changes to black font when active; fails colour contrast on green background</li> </ul>	Dev
Homepage	Alt text	<b>V</b>	Featured content; alt text is not appropriate and too limited	Content
Service and sub-landing pages	Keyboard	V	<ul> <li>Top task buttons do not display underline when tabbed</li> <li>Service links display double underline when tabbed or clicked on</li> </ul>	Dev
Service pages	Zoom (up to 400%)	✓	At 250% zoom and more, some service pages with related links component; content is considerably shrunk down to a thin column causing users to scroll much more especially with lengthy content.      Council Tax reduction     Make a Housing Benefit claim	Dev



Test Item	Scope of testing	Tested	Results	Assignee
Tables	Zoom (upto 400%)	V	Tables are unresponsive; all columns are either off screen (300%) or not fully displayed at all (400%)  Local Housing Allowance (LHA)	Dev
Guide - Previous/Next buttons	Screen reader		<ul> <li>Screen reader picks up the following; Guide links navigation landmark list with one items link next/previous (title of page)</li> </ul>	Dev
	Keyboard	<b>V</b>	Links are displaying double underline when tabbed or clicked	Dev
Step by step - Previous/Next buttons	Keyboard	<b>✓</b>	Links are presented with an underline text style	Dev
Directory	Alt text	<b>✓</b>	Ensure all images have an alt text - some are missing or not being read out by the screen reader	Content Dev

## Content Tests

Test Item	Scope of testing	Tested	Comments	Assignee
Tables	Screen reader	N	<ul> <li>Table layout needs reviewing         Allotment application and fees         • Table layout and content needs reviewing as some do not work for mobile view         Local Housing Allowance (LHA)         • Unnecessary use of tables         Discounted (concessionary) leisure centre memberships     </li> </ul>	Content
Directory - Allotments in Haringey	Content	V	<ul> <li>Summary is far too long - consider using the second sentence within the Directory pages as the opening sentence as content is missing between the title of the page and the 'Venue' heading</li> <li>Filters are missing</li> <li>Summaries are missing</li> <li>Ensure there is a consistent approach to all content types throughout the site</li> </ul>	Content
Parks and	Content	<b>✓</b>	Page titles are confusing or similar	Content



Test Item	Scope of testing	Tested	Comments	Assignee
greenspaces / Sport and physical activity			<ul> <li>Many of the pages in this section can be merged</li> <li>Consider ROT analysis on the content</li> <li>Some service pages only have a sentence or two - consider the need for these pages</li> <li>A to Z of sport and physical activity some links are service pages, some signpost to a different directory; very confusing for a user</li> </ul>	
Guide	Content	V	Missing breadcrumb     Discounted (concessionary) leisure centre     memberships	Content
Guide - The Greater London Authority	Reading age	>	Extremely difficult (22+ years) - This page is very long with a large amount of content. More sub-headings need to be used, and the content reduced. Consider this as a guide of it's own to help break down the information presented on this page.	Content
Births, deaths, marriages and citizenship	Content	V	Review breadcrumbs in this section	Content

\*End of document\*