

## HEALTH & SAFETY SERVICE DELIVERY PLAN 2023/24

### Introduction

Commercial Environmental Health enforce Health & Safety legislation and take measures to ensure the health, safety, and welfare of people at work and the general public who may be affected by work activities.

We focus on delivering responsive, high-quality services to employers, employees and the general public, in line with the following Council's Priorities from the Corporate Delivery Plan 2022-2024:

**Theme 1: Resident experience, collaboration, and participation** - Our ambition envisions a borough where we tackle complex challenges and address inequalities by working together.

**Theme 2: Responding to Climate Change:** The vision for Haringey is a borough which successfully meets the challenges presented by a changing climate.

**Theme 6: Safer Borough** – The vision is that Haringey is a borough where all residents and visitors feel safe and are safe. To make this vision a reality, we will use the full range of levers available at our disposal to facilitate the underlying conditions for greater community safety.

**Theme 7: Culturally Rich Borough** – The vision is for Haringey to be a place where arts, culture and heritage is celebrated, inspiring our residents and visitors by connecting them to our place and each other. Arts, culture, and heritage will be woven through everything the council does including the way we work with our schools, businesses, and communities.

**Theme 8 – Placemaking and Economy** - The vision is for Haringey to be a borough which is a fair, healthy, sustainable, and a resilient place for all residents. To make this vision a reality, we will need to capitalise on Haringey's potential to deliver an inclusive economy that works for all.

We will contribute to these priorities by:

- **Resident experience, collaboration and participation** - Complying with our [service standards](#), reducing inequality and making Haringey a fairer place by ensuring consistent regulation of all businesses.
- **Responding to Climate Change:** Ensuring all required commercial businesses have and where necessary display an Energy Performance Certificate.
- **Safer Borough** - Tackling crime by taking enforcement action against all serious breaches of health and safety legislation.
- **Culturally Rich Borough** - Ensuring that all events within the borough are safe and without risk of injury or unsafe practices.
- **Placemaking and Economy** - Building and retaining wealth in our community by ensuring workplace conditions that are safe for workers and those that visit them.

The Commercial Environmental Health Team consists of 7 FTE Enforcement Officers who spend approximate 10% of their time on Health & Safety matters.

### **Our Key Achievements in 2022/23**

**High Risk Inspections/Visits** - We carried out inspections/visits, which consisted of:

- 1 proactive visit specifically to target occupation health and safety issues
- 8 revisits/other visits to ensure compliance with contraventions.

**Other interventions-** included:

- 19 visits in response to complaints about general health and safety
- 7 special treatments and massage inspection

**Accident Investigations:** We received 113 accidents reports of which we investigated:

- 81 Work related incidents that resulted in over 7 days injuries, and
- 31 members of the public taken from the scene by ambulance or remained in hospital for more than 24 hours, and
- 1 Dangerous Occurrence - where 2 gas fitters were overcome with carbon monoxide during the installation of a fire suppression system.

**Complaints** – The team responded to 47 complaints/requests for service. 24 general H&S complaints/service requests, 1 Asbestos Work Notification, 14 relating to poor practises or housekeeping, and 2 service requests in relation to smokefree legislation.

**Enforcement** - We served 7 Notices.

- 2 General Health and Safety Improvement Notices.
- 5 Health and Safety Prohibition Notices for imminent risk of injury to health.

### **Our Priorities for 2023/24**

**Urgent Service Requests:** We will continue to prioritise complaints or service requests related to unsafe working environments and ensure we respond to 100% of such requests within the parameters of our service standards. We will take appropriate action in line with our enforcement policy and government guidance.

**High Risk Inspections:** We will inspect 100% of all premises risk rated as Category A and ensure that suitable action is taken to reduce the risk they pose. We will also inspect businesses that fall within those prioritised by the Health and Safety Executive in Setting Local Authority Priorities and Targets LAC 67-2 (Revision 10).

**Massage & Special Treatments:** We will assess all new applications to ensure the premises, therapists and practises meet the licensing criteria prior to the commencement of treatment. We will review all applications to vary licenses and

implement a programme of inspections based on risk for existing businesses in order to ensure compliance at their licensing renewal date.

**Accident Investigations:** We will investigate all accident notification in accordance with the HSE Incident Selection Criteria Guidance LAC 22/13 (Rev 1) (as revised).

**Projects based work:** We will execute proactive projects-based the HSE Setting Local Authority Priorities and Targeting Interventions for 2023-24 (LAC 67/2 – Revision 12) e.g., Gas Safety, Workplace Transport, Working at Heights as well as Minimum Energy Efficiency Standards (MEES) in commercial premises.

**Complaints** – The team will respond to complaints/requests for service within 10 working days in not less than 95% of the time.

**Non-Routine Visits:** We will carry out visits to business for the purpose of:

- investigating general complaints and service request,
- to assess premises in line with our role as a responsible authority under the Licensing Act 2013, and
- to ensure compliance with the Health Act 2006 in relation to smoke free premises.

**Revisits:** We will also revisit all premises that become High Risk following an intervention to ensure they have undertaken the works required to reduce the risk they pose to employees and/or members of the public.

**Weeks of Action:** We will participate in weeks of action, the council's area-based initiatives, working in conjunction with other regulatory services such as Trading Standards, Planning, Building Control, and the Antisocial and Enforcement Team.

**Formal Actions:** Enforcement Action such as a Licensing Review, Simple Caution or Prosecution will be instigated where businesses are found to be non-compliant and in accordance with the current enforcement policy. We will seek to recover the proceeds of crime from offenders where possible to demonstrate that our service provides value for money.

### Our Partners

We will participate in partnership working in order to enhance the effectiveness of our actions. Our current partners include:

**Local Businesses** – working hard with local business to ensure that we deliver services that matter in a timely, effective, efficient, and satisfactory way.

**Health and Safety Executive-** working with the HSE where required.

**Public Health** – to contribute towards an agreed action plan with respect to reducing the negative impacts of smoking and in particular shisha.

**Northwest London Quadrant Health and Safety Group** - to carry out agreed projects throughout the region.

**All London Boroughs Health & Safety Group** - to participate in London-wide projects – accessing funding as and when available.