

HOMES ZONE

Winter 2023

A man with a beard, wearing a dark sweater and an orange high-visibility vest with 'AGS' and 'NE' on the back, is holding a large, dark brown bird of prey (possibly a kestrel or falcon) on his gloved hand. They are standing on a grassy area with some fallen leaves. In the background, there is a modern building with many windows and a parking area with several cars. The image is decorated with white snowflake graphics and a red border on the left side.

**Broadwater
Farm update**

**Haringey Here
to Help**

**Green Christmas:
Recycling tips**

INTRODUCTION



Welcome to the winter issue of Homes Zone.

Season's greetings! During this special time of year when many of our communities gather to celebrate religious holidays and traditions,

I'd like to send warm wishes on behalf of everyone at Haringey Council.

Of course it can also be a difficult time too for many people. I want everyone to be aware that the Council is here to help if you are struggling financially this winter. If you need help paying your bills, please turn to pages 10 and 11 to find out how the council can support you.

During the festive season you can help make the borough greener by recycling your cards, electricals, and even food. Read more information about what you can recycle and how to manage waste on page 8.

Lots of people look for new opportunities and a fresh start in the New Year, and our apprenticeship programme helps residents gain new skills and practical experience. I am delighted that one of our apprentices in our Repairs Service won the Apprenticeship Student of the Year award, you can read all about it on page 7.

The implementation of our plans to improve the housing service continues and on page 4 you'll find our Director's update on Broadwater Farm including information about Stella, the Hawk helping us manage the pigeon population on the estate.

Finally, for next spring and summer you can get gardening inspiration from this year's Haringey in Bloom competition winners. Turn to page 12 and 13 to see incredible gardening from residents across the borough who are creating green spaces and making our borough more sustainable and more beautiful.

Cllr Sarah Williams

Cllr Sarah Williams
Cabinet Member for Housing Services,
Private Renters and Planning

CONTENTS

News	Page 3
Director's update on Broadwater Farm	Page 4
Residents' engagement update	Page 5
University students on placement	Page 6
Haringey apprenticeships	Page 7
Let's have a Green Christmas: recycling tips	Page 8
Haringey Here to Help - Energy and debt advice	Page 10
Haringey in Bloom awards ceremony	Page 12
Fire safety tips	Page 14
Events noticeboard	Page 15

Cover photo: Stella, the hawk flying around Broadwater Farm. Watch her in action here:



WANT TO HEAR MORE HOUSING NEWS?

Sign up for our monthly Homes Zone Extra e-bulletin, by scanning the QR code on the right hand side.



HARINGEY COUNCIL WINS PRESTIGIOUS HOUSING AWARD

Our housing team was named 'best development team – urban' at the Inside Housing Development awards. We currently have more than 2,000 homes either completed or under development across the borough. They will be built with sustainability at their heart to tackle the climate change emergency. This includes landscaped green spaces, new tree planting, bat-bird boxes and green roofs. We're on track to deliver 3000 high quality, sustainable and genuinely affordable homes by 2031.

HOMES ZONE MAGAZINE SURVEY REMINDER

Have you completed the Homes Zone magazine readers' survey? If you haven't there is still time to take the survey by 15 December and give your feedback to help us make your Homes Zone magazine better.



To thank you for participating, we're giving a £50 Love2shop voucher to one lucky winner who will be randomly selected after the survey closes.

Scan the QR code or you can take the survey online here:



<https://forms.office.com/e/zqubGLUCYh>



RETROFIT OF COUNCIL HOMES TAKES HUGE STEP FORWARD

On 7 November, we approved a detailed design for an energy efficiency and decarbonisation retrofit of almost 300 street properties as part of the Housing Energy Action Plan. It marks the start of a programme that will include external wall and loft insulation, energy efficient doors and windows, heat pumps and solar panels as part of a retrofit of all 15,000 council homes.

This will help dramatically reduce each households' carbon footprint, and average heating bills could be reduced by 28 per cent – tackling ever increasing energy costs and offering tenants more financial freedom.

OPENING HOURS DURING THE HOLIDAY SEASON

Contact centre 020 8489 1000

Fri 22 Dec, 8am – 6pm
Emergencies only to our out of hours provider Capita.
Contact centre reopens
→ Wed 27 Dec, 8am – 6pm
→ Thur 28 Dec, 8 am -6pm
→ Fri 29 Dec, 8am - 6pm
Emergencies only to our out of hours provider Capita.
Reopens Tue 2 Jan at 8 am

Customer Service Centres at Wood Green library and Marcus Garvey

Fri 22 Dec, 9am - 5pm
Closed Sat 23 Dec – Tue 26 Dec
Reopens on Wed 27 Dec, 10am -5pm
→ Thurs 28 Dec, 9am - 5pm
→ Fri 29 Dec, 9am – 5pm
→ Closed Sat 30 Dec – Mon 1 Jan 24
Reopens Tue 2 Jan 24 at 9 am

Repairs

Repairs will be operating throughout the festive season excluding the bank holidays (25 and 26 Dec and 1 January 2024) where it will be emergency service only.
→ Wed 27 Dec- Friday 29 Dec 8am -5pm
→ Tue 2 Jan open from 8am



Jahedur Rahman

DIRECTOR'S UPDATE ON BROADWATER FARM

We've committed to spend £230 million on improving the estate over the next seven years and work is progressing on providing new homes, as well as improving safety and shared spaces.

Currently, the estate includes more than 1000 homes and 250 of those homes will be demolished including Tangmere block and replaced with 294 new high quality ones. Also, over 800 homes will be upgraded and made safer and more energy efficient.

SAFETY

Part of making your homes safe is ensuring they're meeting the latest fire safety standards and for that reason, we're replacing front entrance fire doors and cross-corridor and stairwell fire doors.

GREENING THE ESTATE

We are also striving to make the estate, and in fact the borough greener, so we have added more recycling areas and new recycling bins within the estate to encourage more tenants to recycle.

Following the success of the now award winning community terrace garden project that won awards at the Tottenham Flower and Produce Show and Haringey in Bloom, we've allocated more space in the Debden car park for residents to grow flowers and produce.

PRODUCE FROM BROADWATER FARM TERRACE GARDEN



RESIDENTS ENGAGEMENT

The estate is home to a diverse and strong community and we want to ensure that tenants have an opportunity to give us their feedback as they're the ones who know their estate best. We're inviting residents to help us co-develop our plans by participating in consultations, work groups and surveys to share their views with us and we're grateful for the input we have already received that has informed this process.

We also have a programme of regular well-attended surgeries for people to get support and resolve problems regarding repairs, anti-social behaviour as well as get advice on employment, rent and income.

STELLA, THE HAWK



You've also told us that the pigeon population needed controlling and apart from installing spikes on the roofs and ledges to prevent pigeons from roosting we've also launched a weekly programme to reduce the pigeon population in the most humane way. Stella, the hawk, will be flying around the estate to deter pigeons from congregating and nesting. At the end of this programme, we should see a massive reduction in the pigeon population in the surrounding areas.

You can read more about the Broadwater Farm improvement programme at:



[www.haringey.gov.uk/
regeneration/tottenham/
improving-broadwater-farm-
together](http://www.haringey.gov.uk/regeneration/tottenham/improving-broadwater-farm-together)

Jahedur Rahman

**Operational Director -
Housing Services and
Building Safety**

RESIDENTS' ENGAGEMENT UPDATE

In the last issue, we introduced you to new tenant and leaseholder groups we have recruited to help advise us on housing services.

In this issue we want to update you on their progress and share the experience of Afia, who sits on the Resident Voice Board.

Resident representatives completed their training and have now held their first group meetings. The Leasehold Continuous Improvement group had a well-attended meeting and the participants have agreed what they'll discuss in the next 12 months. Members of the group will meet quarterly to identify areas for improvement and work directly with us. Their recommendations will be shared with the Resident Voice Board, that represents all residents, and will become part of the wider improvement plan to ensure their voices are heard and satisfaction is increased.

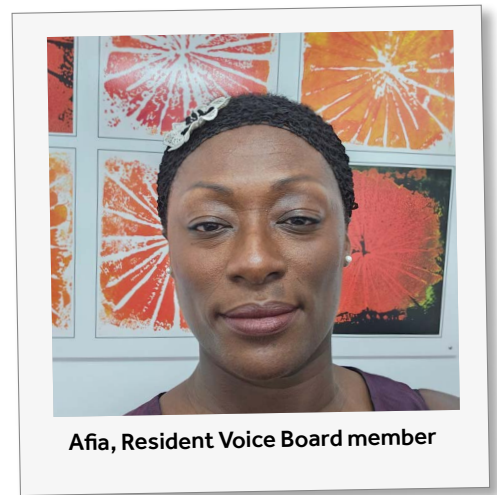
We would like to thank the residents who were part of the Task and Finish group that helped us shape the new Housing Asset Management strategy that has gone to Cabinet. The residents reviewed the existing strategy and helped determine the priorities and key objectives of the new one.

Resident Voice Board members have met three times and have discussed the estate and neighbourhood strategy, the vulnerable resident policy, income management letters and the housemark consultation policy co-design. Afia, a member of the board shared her thoughts on the group's work so far.

"Our group can make recommendations to improve the service and can also ask some of the other committees who look at very specific aspects of the service to scrutinise things and share their findings so that we can then provide our feedback." Afia explained.

When asked about her first impressions and training the group completed, Afia said: "We've had a lot of training, so we're learning things about social housing, both legally and socially. We've had a tour around all the estates and I had no idea they varied so much, both in location and in terms of types of property. Also the richest road in London, the Bishops Avenue, also known as 'Billionaires' Row', is in Haringey!

"I am introducing myself to Haringey in a completely



different way than I would have had if I wasn't part of this process. It's been really fascinating, meeting all the different people. We're all very different from all over the borough."

"As an ordinary citizen, I didn't really realise how much the council had to deal with and how little resources it has from central government. It's really interesting, looking at the whole system and how we can effect change bit by bit by looking at each different challenge. We can provide our point of view and can help shape the council's policies and strategies going forward, so it's very exciting."

"I think it works better if we're all engaged, rather than leaving it to the same people, doing the same things. I think that it's really important that people, wherever they are, feel seen, heard and empowered to make changes and we are here so that everyone can have a better service. The council is really serious about making those changes and making them stick."

If you want to get involved please get in touch with the Resident Engagement Team by emailing



resident.involvement@haringey.gov.uk



www.haringey.gov.uk/get-involved-housing

UNIVERSITY STUDENTS ON PLACEMENT WITH THE COUNCIL



From left to right: Aysel Erdagli – Hub Co-ordinator, Jason Keen - Team Manager, Fatos Ozhot - student, Foluke Ilumar – student

Our support and wellbeing service has been working with the university of Middlesex for the past two years and has welcomed seven students who have completed a 70-day placement as part of their degree.

The service is helping residents who are over 50 years old and have a range of needs, to live as independently as possible in their own homes within our supported housing schemes.

To achieve that the team collaborates with a number of organisations including charities. The students have the chance to work alongside experienced members of the team which helps them understand the vital role social housing plays in real life settings. Jason Keen, Team Manager said:

"Whilst students are placed within our service, we try to give them as much exposure as possible to other areas of the housing directorate from tenancy management, to homelessness services. We also work with community partners such as MIND which helps students understand the resources available."

Fatos and Foluke, two second year university students, who have started their placement, shared their experience:

"I've had the opportunity to go to different housing schemes and I've met a few residents. I've checked their fire alarm to make sure it's working and have also done support plans, which is a review of their needs and support required. I've made referrals to support some of the elderly and vulnerable tenants."

"I see myself as a social worker and I advocate for what people need. I see a person that needs support and I am able to speak on their behalf. I have been able to use what I've learned in uni to listen to residents, and it's really helping."
Foluke

"While I've been in the office I've met some of the residents and I've also had a chance to do some support plans and talk to them about risks I've identified and then follow up and make referrals including to adult services."

"I feel like this placement has

helped me a lot with my studies and getting to know what social work is. Now I have a better idea of what I'm going into at the end of my studies. I think that's very beneficial and I'm really glad I am achieving those steps in my professional development," Fatos, student and Haringey resident said.

As for the council team they've worked with, they said: "The team here wants us to learn and grow and they are very friendly, open and flexible. They are working with us to achieve what we came here for so I'd recommend the council to others to do their placement," Foluke said.

"So far it has been a good placement, I've learnt stuff and I feel like it's very diverse, and you can see the diversity in the residents and how you can take different paths with people because they're individuals and they have individual needs."
Fatos

HARINGEY APPRENTICESHIPS

We offer many apprenticeships to help residents gain qualifications and practical experience to kickstart their careers, whether it's your first job or a change of careers. Over the last three years, the housing team has recruited or upskilled over 30 apprentices on programmes that cover a range of professions from carpentry and joinery to project management and data analysis.

One of these apprentices is Matthew Spitter who has recently won the Apprenticeship Student of the Year accolade at the College of Haringey, Enfield and North London's (CONEL's) Student of the Year awards.

"I am happy and proud I won this award. It's an achievement that made me feel good and will help me in my career. I've put a lot of effort in my apprenticeship and winning shows I am getting somewhere." Matthew said.

Matthew, an apprentice carpenter in the housing repair service, did not only win this prestigious award but also passed his course with a distinction, which makes this achievement more impressive. Matthew said:

"I joined the council as an apprentice in September 2021 and since then I've worked with a variety of people, which has put me in the right direction. Also the college had good teachers and good facilities and this helped me pass my course," Matthew said.

This apprenticeship gave Matthew the opportunity to become a fully qualified professional.

"I am now fully qualified and could work independently but I'll stay with the council for longer, if not until I retire, because it's a good



Matthew Spitter

"I joined the council as an apprentice in September 2021 and since then I've worked with a variety of people which has put me in the right direction. I am happy and proud I won the Apprenticeship Student of the Year accolade."

place to work and I really enjoy it. Co-workers are getting along and are looking out for each other. It's a good environment and it feels like a family." Matthew added.

In the next academic year, we are planning to build on this success and offer more apprenticeships for a number of trade apprentices such as electricians, carpenters, brick layers and plasterers.

"I would recommend to others to consider joining Haringey Council as apprentices especially for younger people coming out of school, as it would be a good opportunity for them." Matthew said.

To find out more information about the apprenticeships that the council offers and how to apply visit:



www.haringey.gov.uk/apprenticeships

LET'S HAVE A GREEN CHRISTMAS



Did you know that during Christmas we create more rubbish than any other time of the year? From cards and cardboard packaging to food waste and Christmas trees, you can play your part this festive season and help make the borough greener by responsibly recycling and disposing of waste.

RECYCLING



You can recycle paper and cardboard, including Christmas cards and wrapping paper that don't have glitter or foil on them.

You can also recycle glass bottles and jars, food tins, drink cans and aerosols, plastic bottles, food and drink cartons (Tetra Paks), and plastic food trays and containers such as yoghurt pots. Please rinse containers before putting them in the recycling bin.

Please remember that there are many other items that can be recycled or reused which do not go in the recycling bin, such as batteries or furniture. If you are unsure where you can recycle an item of waste visit or call:



07815 653 631



[www.nlwa.gov.uk/
reducereuserecycle/recycle/
whatcanwerecole](http://www.nlwa.gov.uk/reducereuserecycle/recycle/whatcanwerecole)



ELECTRICALS



Got new electricals this Christmas? Don't bin the old ones, anything with a plug, battery or cable can be recycled and turned into something new.

Bag up your electricals and book a collection via our website or through the Veolia Contact Centre and we will come and collect your items within five working days.

 wastecollections.haringey.gov.uk

 enquiries.haringey@veolia.com


 020 8885 7700

FOOD WASTE — CADDY AND BIN



Your Christmas food waste and left overs can be used to create electricity and compost, so make sure you use your caddy to recycle them. Liners for the caddy are available from your local library or concierge. Once your caddy is full, look out for the black wheelie bin with a brown lid on your estate, to empty your bin.

If you do not have a food caddy in your kitchen, you can order one here:

 www.new.haringey.gov.uk/food-waste-bins

CHRISTMAS TREE RECYCLING AND COLLECTIONS



There are many ways to recycle or dispose of your Christmas tree responsibly. You can put it on the street or next to your communal waste collection, please cut it in half if it is over one metre in height.

You can also put it in your green garden waste collection bin if you have one.

You can take it to Haringey's Reuse and Recycling Centres on Western Road or drop it off at a designated site at one of our parks.

RECYCLE OR DONATE OLD CLOTHES

If you got some new clothes this Christmas you can recycle or donate the old ones you no longer need.


TRAID will collect clean and dry clothes, paired shoes, accessories, jewellery and linen such as curtains. They will also be able to take worn-out clothing to recycle its fabric. They cannot take duvets or pillows.



They will then resell them and raise money to fund global projects cleaning up the fashion industry. This will help to improve conditions

for garment workers, stop the use of pesticides and improve the livelihoods and environment for farmers who grow organic cotton, or building childcare centres.


For more information or to book a delivery slot, visit

 www.traid.org.uk/book-a-collection


FLY-TIPPING

We are working hard with residents to reduce the amount of fly-tipping in Haringey and will always fine fly-tippers and pursue them in the court if necessary.

Recently, a business registered in Loughton, Essex, paid a £400 fine for dumping their commercial waste in a residential waste area in Northumberland Grove, N17, after they were caught on CCTV. We know of other people who are charging for waste collections and then dumping it on estates, so please be careful if anyone asks for money to take away your waste. You can check if a waste collector is registered here:

 www.new.haringey.gov.uk/waste-collection

Alongside collecting CCTV footage, we need your help to tell us if you see fly-tipping and to provide evidence if you know who it is. Help us eliminate fly-tipping in Haringey by reporting it here:

 www.haringey.gov.uk/flytipping

 020 8885 7700

HARINGEY, HERE TO HELP

The cost of living crisis has not gone away. If you need help with money worries, bills and other support, check out our website at www.haringey.gov.uk/heretohelp and look out for our 'help with the cost of living' guide.

HAVING DIFFICULTY PAYING YOUR RENT?

At this time of year it is very easy to slip into debt. If you do find yourself struggling, and you need to choose which bills to pay first, remember that you should treat your rent as a 'priority' debt. This is because if you fall behind you could lose your home.

Please don't struggle in silence if you're worried about paying your rent.

Our friendly income team can advise you on your options. They can put a repayment plan in place and signpost you to other support. These could include claiming benefits that you might be entitled to; help with managing your money so you can stay out of debt in future and even with finding work to boost your income.



incomecollectionteam@haringey.gov.uk



020 8489 5162



020 8489 1538

CONTACTS FOR MONEY ADVICE



<https://www.moneyhelper.org.uk>



<https://credit-union.coop>



<https://debtfreeadvice.com>

Check out our online benefits calculator at:



www.haringey.gov.uk/heretohelp

HARINGEY HELPED – CASE STUDY

Siobhan from our income team advises that you should always make sure you check information that has been sent to you.

She was able to step in to help an older resident who had got several thousand pounds in arrears with his rent and was very distressed.

Siobhan was quickly able to identify that an error had been made with his housing benefit and it had been stopped. She was able to reassure him, get his payments backdated and completely clear his debt.

GET HELP WITH YOUR ENERGY BILLS, STAY WARM AND WELL THIS WINTER



We are working with a community partner called SHINE who can help you with a range of energy, health and welfare advice all with just one visit!

You can get free support from SHINE if you are:

- over 60
- on a low income
- have a disability or long-term illness
- have children

SHINE has already helped 25,000 households across London. You can contact SHINE for support with any of the following:

- **Energy advice with energy and utilities bills:** from saving energy, billing and metering to heating systems and controls
- **Energy Doctor home visits:** where your bills will be reviewed, heating controls checked and energy efficiency measures such as low energy light bulbs, draught proofing, reflective

radiator panels and water saving devices will be fitted

- **advice on electricity and water discounts**
- **energy debt support:** help with payment plans, mediation with suppliers and grant applications
- **bill comparisons:** help with comparing the various gas and electricity deals on the market to find out if you could save money with another supplier or tariff

OTHER SERVICES

- **'extra care' services:** for example ensuring you are supported during a power cut, help with getting a large print bill or with password systems
- **heating and insulation grants:** for homeowners

- **income maximisation:** benefits checks to ensure you are claiming everything you are entitled to
- **fire safety checks:** a visit from London Fire Brigade to check alarms and prevent accidents
- **air pollution alerts:** to help you plan a day out if you have respiratory issues
- **London Taxicard:** a scheme that provides you with subsidised taxi journeys to help you get about if you have limited mobility or sight problems

To find out more and contact SHINE to book an assessment:

 **0300 555 0195**

 **020 8489 3686**

 **contact@shine-london.org.uk**

 **www.shine-london.org.uk**

HARINGEY IN BLOOM AWARDS CEREMONY 2023



A lot of us felt low during lockdown, I looked out the window and I said, I've got to do something with my garden. I bought some plants and started planting different flowers. And then also, my mum died, so I did the garden in memory of her, because she loved flowers, and she loved gardening.

Pauleen Lijertwood



Haringey In Bloom is our annual gardening competition that celebrates how residents of all ages have transformed their gardens and have created green spaces across the borough. The competition is open to everyone in Haringey from experienced gardeners to beginners with residents, local businesses and schools showcasing how communities come together to shape what our borough looks like.

"The garden gives us inspiration, lifts our spirit, and it's life. A lot of us felt low during lockdown, I looked out the window and I said, I've got to do something with my garden. I bought some plants and started planting different flowers. And then also, this year my mum died, so I did the garden in memory of her, because she loved flowers, and she loved gardening as well." said Pauleen Lijertwood.

This year's competition ran throughout the summer and had nine categories with a record-breaking number of entries, over 90. The judges scored all categories on imagination and visual impact with a special focus on sustainability.

"I think it's fascinating just planting something and watching it flourish. I love seeing things grow and I love colour. Something really important to me is fragrance so I try to put at least a couple of fragrant things out there because it's so welcoming when you come into your home and your front garden is looking beautiful and fragrant." Cristina Esther Roe said.

The awards ceremony was held in October and over 60 residents attended. Those present heard from the Mayor of Haringey, Cllr Lester Buxton, Cllr Peacock and David Joyce, Director of Placemaking and Housing about the council's commitment to community participation and greening the borough. Mayor Cllr Buxton and Cllr Peacock announced the winners and awarded them their certificates.



Cllr Peacock, Pauleen and the Mayor



Pauleen's garden



The garden gives us inspiration, lifts our spirit, and it's life.





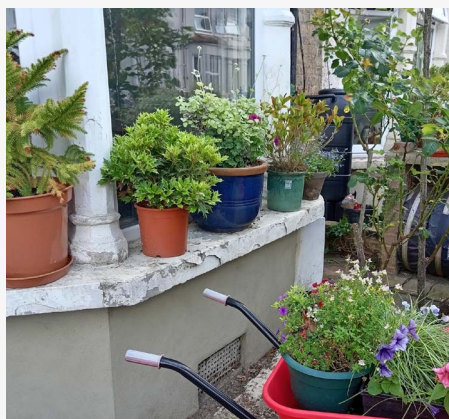
Clr Peacock, Cristina and the Mayor



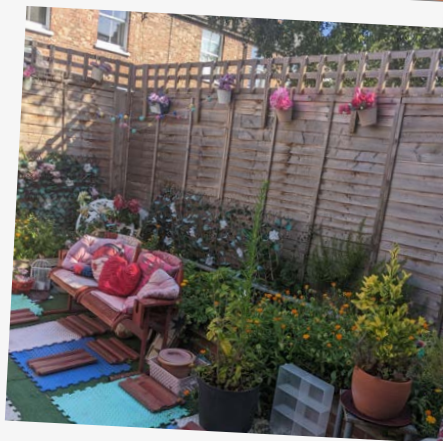
Clr Peacock, Jean and the Mayor



The Mayor, Lina and Clr Peacock



Cristina's garden



Jean's garden



Lina's garden

"We really love the Haringey in Bloom competition and awards ceremony. We think it's an opportunity to celebrate the community and everyone's hard work in different areas. Because it's gardens, it's homes, it's communal areas and it brings a sense of community. You get a chance to meet people you've never met and celebrate their achievements." Jean and Dawn Malcolm said.

"People walk by my house and they are happy. Especially young children five or ten years old, which makes me happy. It's also made the street a little bit better and you can see that some of the neighbours are doing the same thing as well!

I would encourage others to take part in the competition,

especially the older ones or some that have anxiety or stress. It's good to see everyone coming together as a community." Lina Joao and Riquita Hanson said.

Sunshine Garden Centre, a local gardening business, has sponsored the event for yet another year, and we want to thank them for their continued support.

"Sunshine Garden Centre is proud to sponsor such a community based, gardening initiative. It is good to see intergenerational gardening and the recognition of the work that sheltered housing and schools in particular are doing to green the borough", said Denis Lynch, Sunshine Garden Centre.

DID YOU KNOW THAT YOU CAN JOIN A COMMUNITY GARDENING GROUP?

The Rowland Hill Nursery School and Children Centre invites everyone from the local community to join their intergenerational gardening group every Friday morning between 10-11.30am.

For more information please call Toni or Alberta on **020 8808 6089**.

<http://www.rowlandhill.haringey.sch.uk/Intergenerational-Gardening-Group/>

10 FIRE SAFETY TIPS FOR THE FESTIVE SEASON

Extra care should be taken during Christmas to reduce the risk of fire. By taking a few precautions and being aware of possible fire hazards, you'll be able to enjoy your time with family and friends and ensure everyone is safe. Here are some tips for Christmas and beyond:



1

Do not leave candles unattended and never place them near your Christmas tree, decorations or materials and furniture that can catch fire.

2

Your Christmas lights should carry the British Safety Standard sign and you should always switch them off and unplug them before going to bed.

3

Keep heaters away from Christmas decorations and don't attach decorations to lights.

4

Never overload sockets and unplug electrical appliances you are not using especially at night.

5

If you have an e-bike or e-scooter don't charge them when you are out or asleep and only use chargers approved by the manufacturer. Also please do not store them in communal areas.

6

When you are cooking never leave a cooker unattended.

7

Avoid smoking in bed or when you are about to fall asleep and make sure cigarettes are put out.

8

If you have children or young children will visit you during the holidays, keep candles, lighters and matches out of their reach.

9

Check where your nearest fire exit is and keep escape routes clear. Never carry out any repairs or work on your fire door. Check your fire door regularly and if you suspect your door is faulty, please contact the council.

10

Test your smoke alarm regularly. If your smoke alarm is damaged, faulty or you do not have one, please contact us and we will arrange to have one fitted or replaced.

If you notice anything that may be a fire risk, you can report it by calling us on **020 8489 5611**.

Call **999** in the event of an emergency.

For more tips visit the London Fire Brigade website:



<https://www.london-fire.gov.uk/safety>

BE PREPARED IN CASE OF A FIRE BY HAVING A PLAN

If you live in a block of over seven storeys and have mobility issues or a disability that might make it hard for you to get out quickly in the event of a fire, you're invited to complete a person centred fire risk assessment (PCFRA).

You can book a visit via



centraladmin@haringey.gov.uk



0208 489 5611

If you don't want a visit, you can complete the Fire Brigade's online Safety Checker at



www.london-fire.gov.uk/home-fire-safety

EVENTS NOTICEBOARD



GET YOUR CHRISTMAS CHEER ON

Throughout the festive season, events for people of all ages will be held across Haringey. From tree lights switch-ons to Christmas markets, there is something for everyone.

Please remember that during this time of the year, there may be people that feel lonely so check on your vulnerable neighbours and reach out to the council if they need support.

For the full list of Christmas events, visit



www.haringey.gov.uk/festive-haringey2023

CHRISTMAS ICE DISCOS

Date: Tuesday 14 December – Wednesday 3 January (Doors open 6.45pm)

Address: Alexandra Palace, N22 7AY
Head to the indoor ice rink for an epic night of festivity. Immerse yourself in a wonderland of dazzling lights, and dance to the beats of Christmas classics.

WELCOMING THE NEW YEAR

Looking to 2024, there will be a new schedule of weekly events for tenants who live within our supported housing schemes, including creative workshops and social activities.

So look out for the new timetable in 2024, ask a member of staff in your scheme, or email:



shactivities@haringey.gov.uk

MONEY MANAGEMENT WORKSHOP

If you are struggling with the cost of living come along to one of our upcoming money management workshops. Our Financial Inclusion team will deliver this 3 hour workshop to help you understand more about your money and get practical advice on budgeting and making your money go further. The next workshop will take place on 11 January 2024.



Book your place at:



<https://outlook.office365.com/owa/calendar/MoneyManagementWorkshop1@lbharingey.onmicrosoft.com/bookings/>

ADVISORY SESSION FOR UNDER AND OVER OCCUPIERS

Is your home larger or smaller than what you need? The council holds regular events for residents who are under or over occupying their property and are interested in downsizing or mutual exchange. During the last event, over 30 residents were able to get information from council teams including Tenancy Management, Fuel Poverty, Income Management, Capital Credit Union, and Haringey Works who are all supporting people to move to more appropriate accommodation.

Find out more by attending the next event on 15 January 2024. If you are interested in attending or would like more information, contact the team by emailing



financial.inclusion@haringey.gov.uk

LOCAL LIVING ROOMS

If you are struggling to heat your home, you can drop into one of our warm, safe Local Living Rooms offered by local organisations, businesses and places of worship. Look out for this symbol or check the website for more details.



www.haringey.gov.uk/WarmWelcome

**BUILDING
A FAIRER
HARINGEY
TOGETHER**

Haringey
LONDON

**Finding it hard to
make ends meet...**

**...don't
struggle in
silence**

**CHECK OUR
ONLINE
BENEFITS
CALCULATOR**



[www.haringey.gov.uk/
benefits-calculator](http://www.haringey.gov.uk/benefits-calculator)

Haringey, Here to Help
Call us on **020 8489 4431**