

# NOEL PARK RESIDENTS

## NEWSLETTER

APRIL 2024

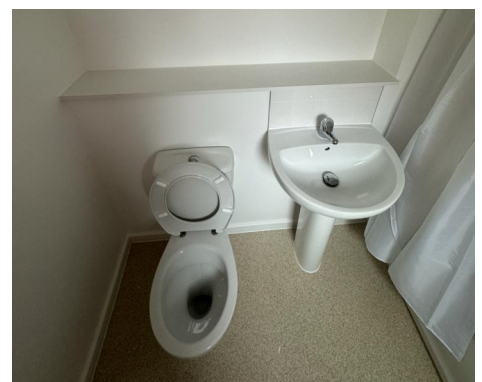
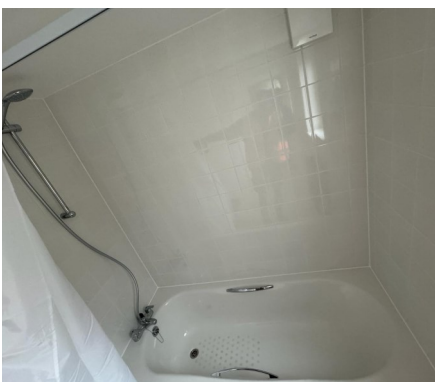
### Our progress so far

**We'd like to provide an update on the major improvement works currently underway.**

The installation of L shape kitchen/bathroom modulars has commenced in properties on Farrant Av/Moselle Av and Morley Rd. On Gladstone Av the installation of bathroom modular pods has started. At the same time our team is working on external upgrades including repairing roofs and windows.



Stage	L Shape PODS - Kitchen/Bathrooms on Farrant Av/Moselle Av/Morley Rd	External works on Gladstone Av including Roof Renewals/Windows & Door Renewals/Fabric Repairs	Bathroom pods on Gladstone Av
Properties	46	35	70
Opened	41	29	48
Work in progress	15	3	38
Handed over	26	26	10
Delayed	5	6	25
Percentage of Project Complete	57%	74%	14%



## External works

External works have started with roofs, windows and doors being renewed and fabric repairs also taking place on Gladstone Av. The next step is the installation of double pods.

Stage	External works on Gladstone Av
Properties	60
Opened	30
Work in progress	24
Handed over	6
Delayed	34
Percentage of Project Complete	10%



**HARINGEY**  
THE REBEL BOROUGH

## Haringey named Borough of Culture for 2027

**The news of Haringey's successful bid for the title was announced at a ceremony at City Hall on Monday 11 March 2024.**

The Borough of Culture programme awards grants of up to £1.35 million to London councils to invest in unique cultural events, projects and activities providing a wide range of constructive opportunities for young people.

In 2027 Haringey will deliver a year-long programme of events and activities celebrating Haringey's rebel side. Set to boost the borough's flourishing arts and culture scene, Haringey will utilise high profile cultural spaces including Alexandra Palace and engage an estimated 600 artists to deliver borough wide community events.

Read more on Haringey being named the borough of culture for 2027 and how you can get involved.

[www.haringey.gov.uk/lboc27](https://www.haringey.gov.uk/lboc27)

## Ready, set, vote

**The Mayor of London and London Assembly elections will take place on 2 May. Don't miss your chance to have your say – your vote matters!**

To be able to vote, make sure you're registered to vote by 16 April – it's quick and easy. You will need your national insurance number and your date of birth.

If you can't make it to the polling station on election day, you can register for a postal vote by 5pm on 17 April. If you want someone to vote on your behalf, you must register to vote by proxy by 24 April.

If you want to vote in person at a polling station, you'll need to show an accepted form of photo ID such as a passport, driving licence, or Oyster 60+ card. If you don't have an accepted form of ID, you can apply for a free Voter Authority Certificate.

For more information about voter registration and how to vote, visit <https://haringey.gov.uk/ready-set-vote>.

Alternatively, you can also get support with registering to vote at one of our customer services centres.

# How to reduce moisture and increase air flow in your home

**It's important to treat mould in your home when you spot it, to prevent it from affecting your health.**

Damp and mould can be bad for your respiratory health, especially for children and other vulnerable people. For all these reasons, you shouldn't leave a damp and mould problem. Please tell us if you have a problem – your health and wellbeing are a priority and we are here to help you.

Please follow the tips below to reduce condensation in your home.



Cover pans when cooking.

Ventilate kitchens and bathrooms by opening the windows, or using extractor fans. If you take a shower leave the windows open for a short time.



Ideally dry washing outdoors or use a tumble dryer that's vented to the outside.

If you don't have access to outside space, dry your laundry indoors with a window open, or extractor fan running, and doors closed.



Try to keep your home warm, ideally between 18-21 °C.



Avoid hanging wet clothes on radiators to dry or if you do, open a window.

Never block vents and don't put furniture or curtains in front of radiators.



Try not to overfill cupboards to allow some airflow.



Avoid using paraffin and flueless bottled gas heaters.

Try to leave a gap between furniture and walls to increase air circulation.



## What you can do if you spot mould

- To kill and remove mould growth, wipe down affected areas with a fungicidal wash, which carries a Health and Safety Executive 'approval number'. You can find this in most supermarkets and hardware shops. Always be sure to follow the manufacturer's instructions.
- Avoid brushing or vacuum cleaning mould as it can increase the risk of respiratory problems.
- If you have a persistent damp and mould problem please contact the council by using the contact details below.

## Get in touch

If you are a council tenant and you have a problem with damp and mould, you can phone us on 020 8489 5611. Or if you prefer, you can email us with your full address including the postcode, as well as your full name and a contact phone number, at [dampandmould@haringey.gov.uk](mailto:dampandmould@haringey.gov.uk).

You can find more information online at: [www.haringey.gov.uk/help-with-damp-and-mould](http://www.haringey.gov.uk/help-with-damp-and-mould)

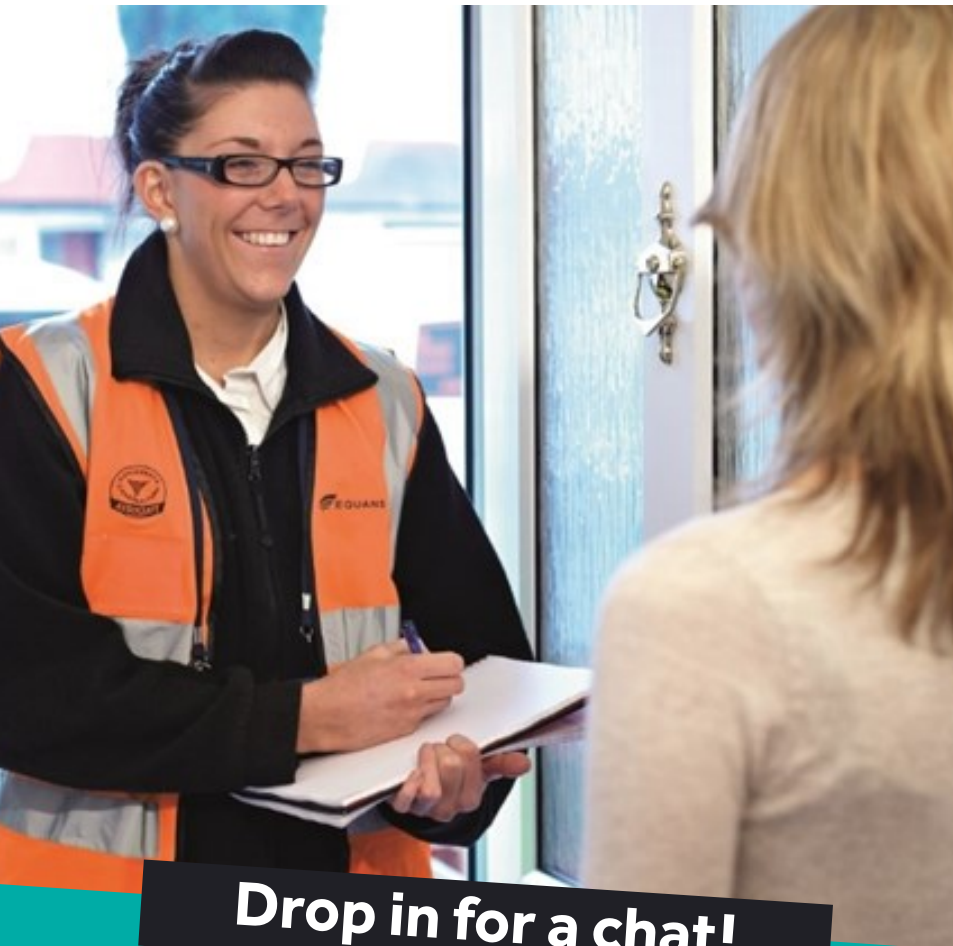
If you are a leaseholder you are responsible for dealing with damp and mould in your property, unless it is caused by a building defect, or a neighbouring property. If that is the case you can contact us via the repairs page: [www.haringey.gov.uk/help-with-leasehold-repairs](http://www.haringey.gov.uk/help-with-leasehold-repairs)



## Beware of bogus callers!

Your safety is important to us. All Haringey employees and our contractor, EQUANS (previously named ENGIE), are required to carry photographic identity cards when on site.

They usually make an appointment prior to visiting you. If you receive a caller without ID, refuse them entry. If you have any concerns about callers, please do contact us on 07767 648 158 or 07748 822 768.



## Drop in for a chat!

**We will be holding coffee mornings for residents every week and we'd love to see you!**

We have coffee mornings every Tuesday between 10am and 12noon at the Resident respite area located in 92 Gladstone Avenue. Also, if residents or leaseholders need to meet Equans out of hours, they can contact the Equans Resident Liaison Officers to book a time with them.

Our website has all the latest information about the Noel Park Project: [haringey.gov.uk/housing/counciltenants/repairs/noel-park-major-worksprogramme](https://haringey.gov.uk/housing/counciltenants/repairs/noel-park-major-worksprogramme)



## Getting in touch

If you have a query about the plans or programme for major works at your home, please do contact our Haringey Council team.

✉ [noelpark@haringey.gov.uk](mailto:noelpark@haringey.gov.uk)

☎ 0208 489 1778

If you have an urgent query during our working hours (Monday to Friday 8am - 5pm), please contact EQUANS' Resident Liaison Officers.

**Lyn Rutherford**

07767648158

[lyn.rutherford@equans.com](mailto:lyn.rutherford@equans.com)

**Sonia Eldred**

07748 822768

[sonja.eldred@equans.com](mailto:sonja.eldred@equans.com)

For day to day repairs please call us on 020 8489 5611.

## New service charge email address for leaseholders

Please note that the email address [leasehold.services@haringey.gov.uk](mailto:leasehold.services@haringey.gov.uk) will no longer be used. The inbox will be monitored for a short period of time as we're informing residents about the new email address below.

If you have a query about service charges for billings and calculation enquiries, please contact the team by emailing the new email address [service.charges@haringey.gov.uk](mailto:service.charges@haringey.gov.uk)