

# NOEL PARK RESIDENTS NEWSLETTER

July 2024

## More than 80% of L-shape modular pods installed

**We're continuing our work with our contractors Equans to complete phase 1 of the Noel Park estate programme.**

Progress has been made and we're now closer to completing the first phase of the works while the second phase has already started.

### In numbers:

- ➔ 81% of L-shape pods installed
- ➔ 14% of double pods installed
- ➔ 77% of external works on Gladstone Avenue (phase 1) completed
- ➔ 10% of external works on Gladstone Avenue (phase 2) completed
- ➔ 75% of kitchen renewal works (phase 1) completed
- ➔ 34% of kitchen renewal works (phase 2) completed



### Come and meet us

**If you would like to know more about the anticipated timings for works to your home then please contact 020 8888 5452 or drop in to Equans' weekly site office coffee morning sessions.**

- ➔ 92 Gladstone Avenue
- 🕒 every Tuesday morning between 10am and 12noon.

Equans Resident Liaison Officers will be there to answer any queries you may have and provide more information.

We look forward to seeing you!

## Up and coming works:

The external works are drawing to a close on the current batch of properties which means scaffolding will start to come down over the coming weeks. Modular replacements will continue on a weekly basis, with road closures still taking place, keep an eye out for more information on the notice boards.

We're continuing with the phase 2 external works on Gladstone Avenue, followed up by the installation of double pods. The outstanding kitchen installations to properties along Gladstone Avenue will recommence and run until September 2024.

## Key information:

### → Windows

Please make sure windows are closed while repairs are being made to the external brickwork of your home. This is to reduce dust, debris and noise as well as to protect your privacy.

### → Keep your home ventilated

We recommend that once your new windows have been installed, the vents are left open as often as possible to reduce potential condensation.



## Scaffold safety

**Please do not attempt to climb or access our scaffolding at any time. Access is strictly prohibited for residents and members of the public for safety reasons.**

This applies particularly to children. Any unauthorised persons accessing the scaffolding outside of our normal working hours of Monday to Friday 8am-5pm should be reported to the Police immediately.



## Meet your new Resident Liaison Officer


**Colyn Stephenson**

**07977 791209**

Colyn Stephenson is your new Equans Resident Liaison Officer. Colyn, together with the other two Liaison Officers Sonja Eldred and Zoe Hoare, is responsible for the works at Noel Park.

If you have a query about the works being undertaken by Equans or you would like to report an emergency during our working hours (Monday to Friday, 8am – 5pm) please contact the Equans Resident Liaison Officers.

Turn to page 4, to find the contact details for all three liaison officers.



SAVE THE DATE

# Noel Park Festival

SUNDAY JULY 21ST

11AM - 5PM

RUSSELL PARK - FREE ENTRY

## Supporting the community

### Noel Park Festival

The Noel Park Big Local group is hosting a summer festival this year on 21 July. You can join in from 11am to 5pm and enjoy music, food and have fun with your neighbours.

Our contractors Equans will also support the event by providing sponsorship and help on the day.

**Day:** Sunday, 21 July 2024

**Time:** 11am-5pm

**Location:** Russell Park

For more information please visit [www.noelparkbiglocal.co.uk](http://www.noelparkbiglocal.co.uk) and follow the group on social media.

### GrowN22

GrowN22 exists to transform neglected spaces across Haringey into vibrant community gardens.

Their aim is to turn Wood Green into a lush green urban paradise by creating community gardens and planting.

Equans are planning to take part in the GrowN22 project alongside the community and supply materials and labour, to build raised flower beds for local schools in August 2024.

To find out more about GrowN22 please visit <https://grown22.com>

## Bogus callers

You should be wary of bogus callers – they are people that pretend to be someone they are not in order to gain entry to your home!

To help protect you against bogus callers, Equans take the following precautions:

- ☑ Ensure all our staff carry an official Equans ID badge with full face photo. They will also be wearing official Equans numbered hi-viz vests.
- ☑ Always book an appointment with you in advance, during our usual working hours.
- ☑ Provide back up if you doubt a caller claiming to be from Equans is genuine and they cannot produce valid ID. Do not let them into your home, contact us straight away or if out of hours, call the Police on 101.

Remember, if in doubt – keep them out!



## Getting in touch

If you have a query about the plans or programme for major works at your home, please do contact our Haringey Council team.

✉ [noelpark@haringey.gov.uk](mailto:noelpark@haringey.gov.uk)

☎ 0208 489 1778

If you have an urgent query during our working hours (Monday to Friday 8am - 5pm), please contact Equans' Resident Liaison Officers.

### Zoe Hoare

07977 569 403

[zoe.hoare@equans.com](mailto:zoe.hoare@equans.com)

### Sonia Eldred

07748 822768

[sonja.eldred@equans.com](mailto:sonja.eldred@equans.com)

### Colyn Stephenson

07977 791209

[colyn.stephenson@equans.com](mailto:colyn.stephenson@equans.com)

## Out of hours

If you have any problems relating only to the Equans works, please phone our Out of Hours Emergency Number on 07545 872244.

This number should only be used after 5pm Monday – Friday or over the weekend if you experience a problem or issue with the works that Equans is undertaking.

For day to day repairs please call the council on 020 8489 5611.



## Your feedback

### We'd like to hear what you think about this newsletter.

If you have any suggestions about the content and format of this newsletter, we would be pleased to hear from you.

Please contact us via:

**Email:** [noelpark@haringey.gov.uk](mailto:noelpark@haringey.gov.uk)

**Or phone:** 0208 489 1778