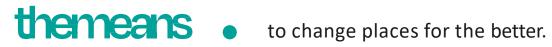
# Section 5: **Appendix**





#### Table of Contents

#### Appendix 2. Methodology

#### Appendix 3. Findings

- 3.1 <u>Understanding Haringey's Business Population</u>
  - 3.1.1. <u>Business Population Overview</u>
  - 3.1.2. Respondent Demographics
  - 3.1.3. Haringey Residents
- 3.2 Business Health
- 3.4 Evaluation of Existing Business Support Initiatives
- 3.5 Future Business Support Needs
- 3.6 Communication





2

# **Appendix 2: Methodology**





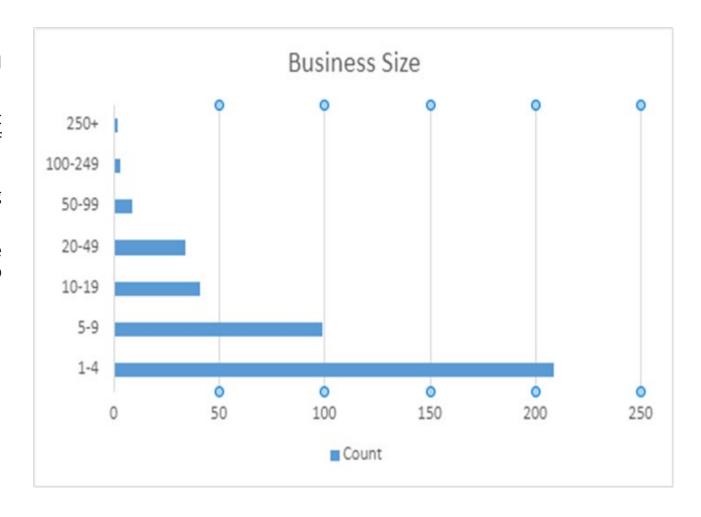
#### Engagement Strategy – Size (number of employees)

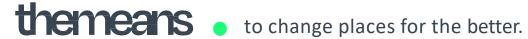
The study sample encompasses representatives across all categories of SME.

Existing data from Haringey indicates that a significant proportion of businesses in the borough fall within the range of 1 to 4 employees.

The size of businesses within the sample reflects the prevailing pattern observed within Haringey's business population.

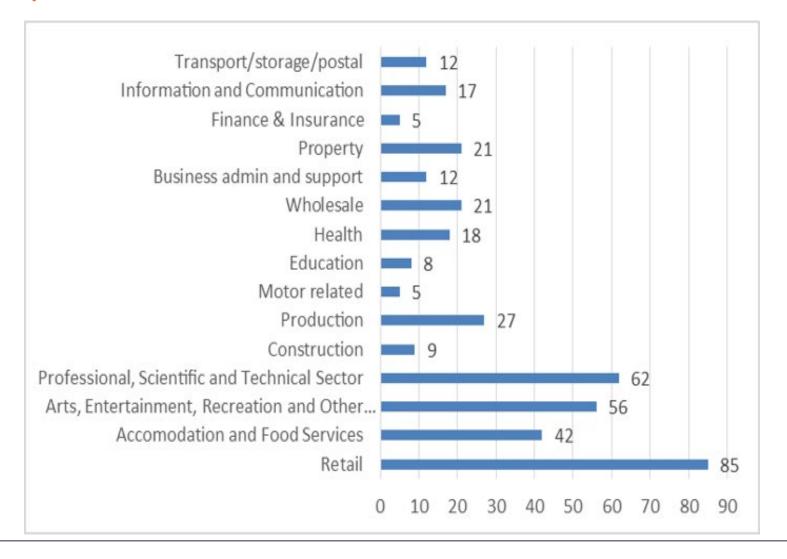
Due to the in-person nature of the survey, many of the respondents were those with physical premises. This is likely to means that there are a number of sole traders.







#### Responses by Sector







# **Appendix 3: Findings**





# Appendix 3.1 Understanding Haringey's Business Population





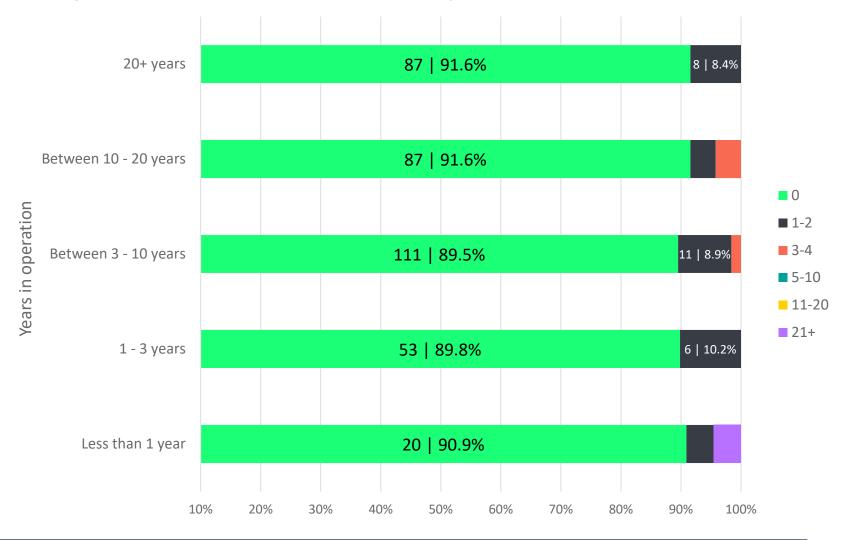
# Appendix 3.1.1 Business Population Overview

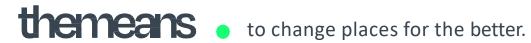




#### Number of Apprentices by Number of Years in Operation

There does not seem to be a direct relationship or trend between number of years operating and the number apprentices, considering that throughout the categories of years in operation, between 90-92% of the companies do not employ appendices.



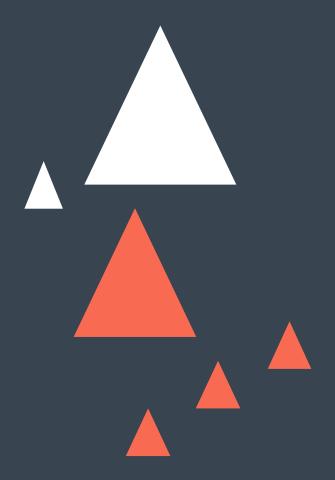




# Appendix 3.1.2 Respondent Demographics





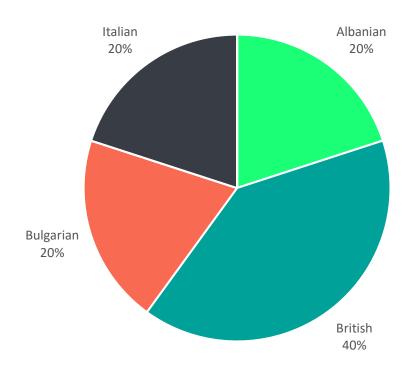


Although the term 'sex' was used in the wording of the question, there is a likelihood that respondents may have interpreted this as 'gender'.

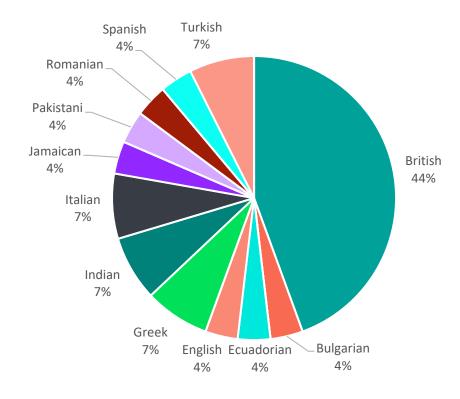


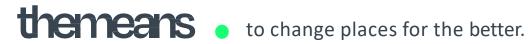


Nationality of business owners aged 17-21



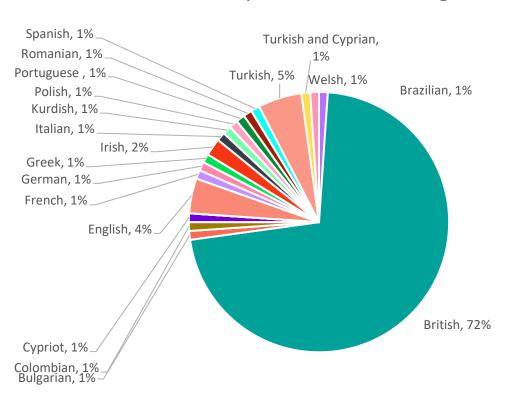
#### Nationality of business owners aged 22-29

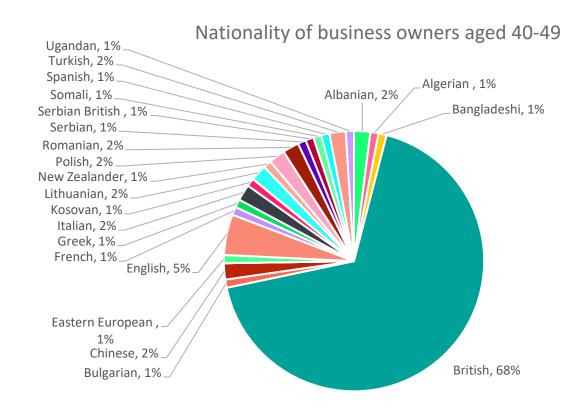


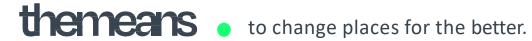




#### Nationality of business owners aged 30-39

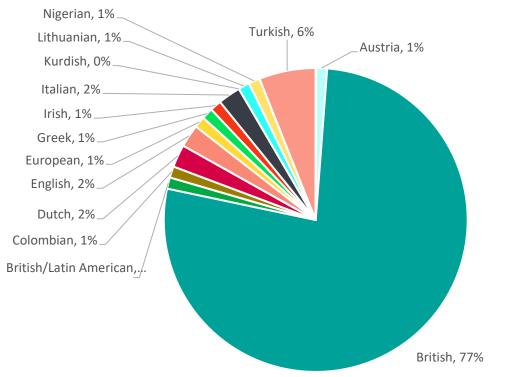




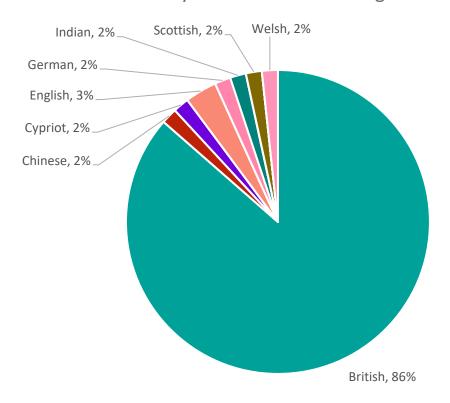


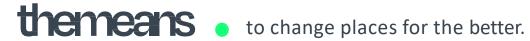






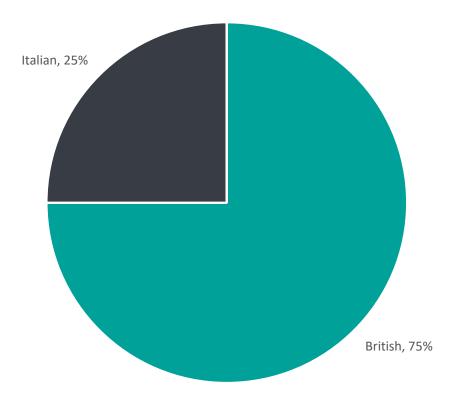
#### Nationality of business owners aged 60-74

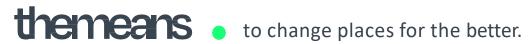






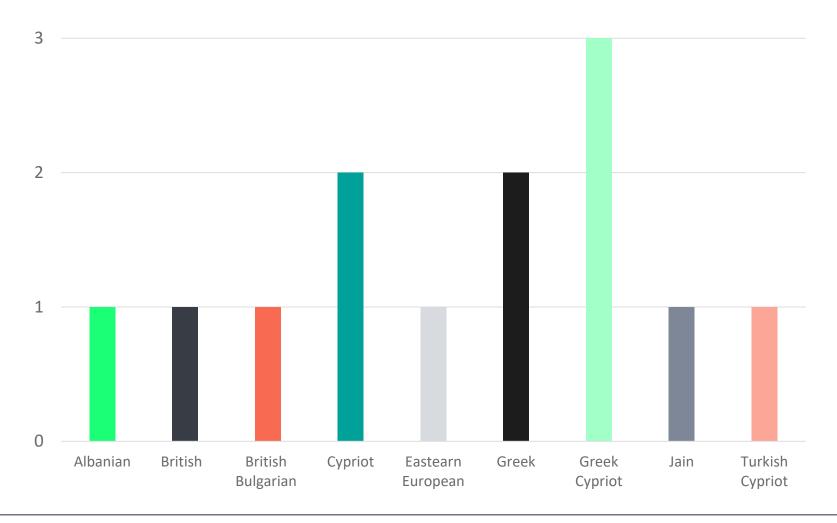
Nationality of business owners aged 75+

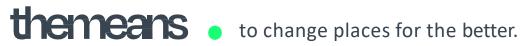






#### 'Other' Ethnicities







Respondents from the 17-21 age group indicated being equally divided (20%) between White Europeans, Turkish and Kurdish ethnicities, while the remaining opted for the option 'Other' (40%).

From 22-59 years old, the most representative ethnicities were White European (ranging from 17% to 26%) and White British (ranging from 15% to 47%). A third ethnicity was also relevant between 22-39 years old (Turkish, 10%-11%) and 40-59 years old (Black Africans, 9-10%).

Most business owners and managers between 60-74 are White British (47%), followed by White Europeans (12%).

75+ years old business owners and managers are predominantly White European (75%), followed by Asian Indian (25%).

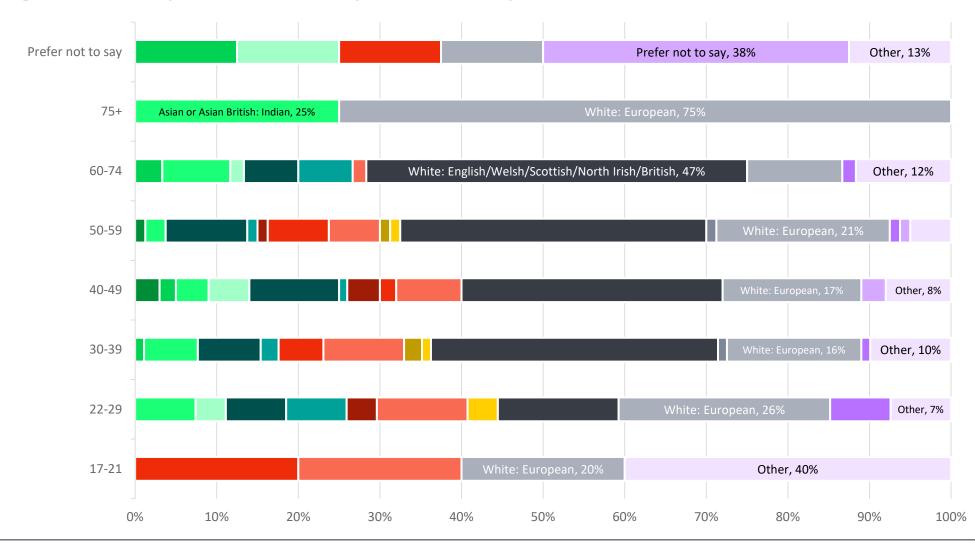
None of the respondents aged 17-21 or over 75 years old identified as having a British ethnicity background.

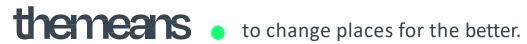
None of the ethnicity groups not mentioned above represented independently more than 10% of the respondents.

Please refer to the graph on the next pages (pp.18 to 21).



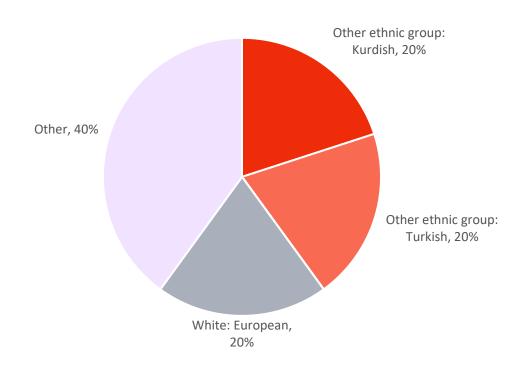




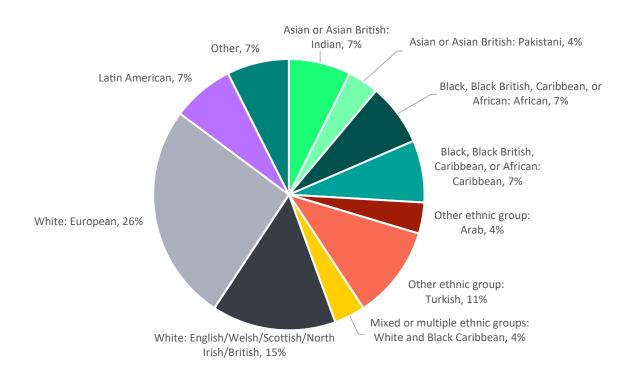


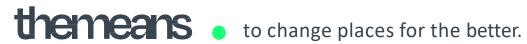


#### Ethnicity of business owners aged 17-21



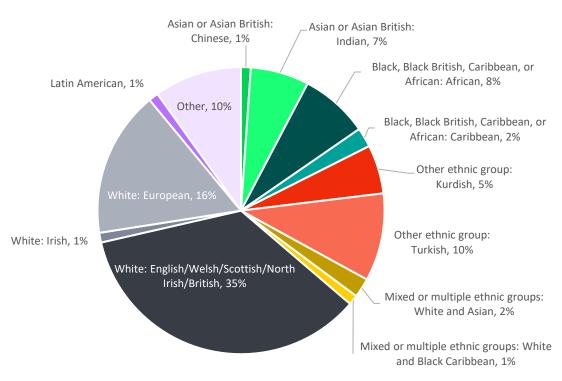
#### Ethnicity of business owners aged 22-29



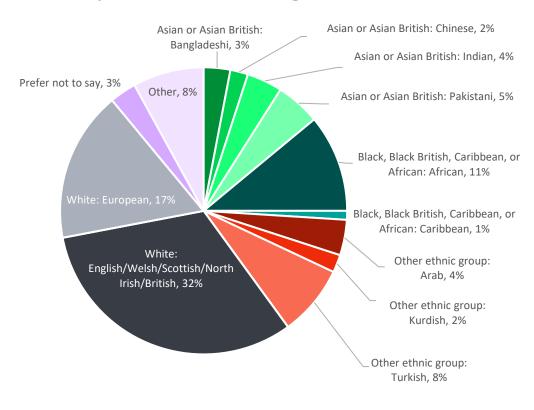


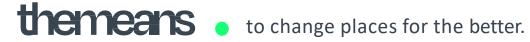


#### Ethnicity of business owners aged 30-39



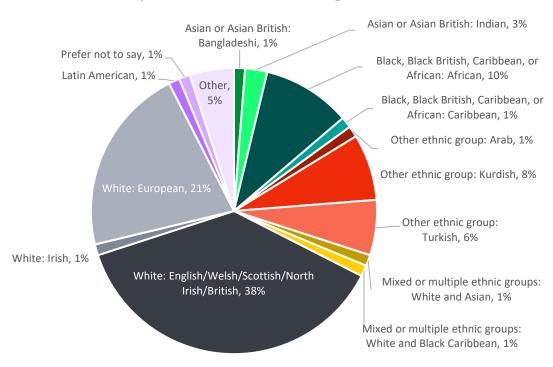
#### Ethnicity of business owners aged 40-49



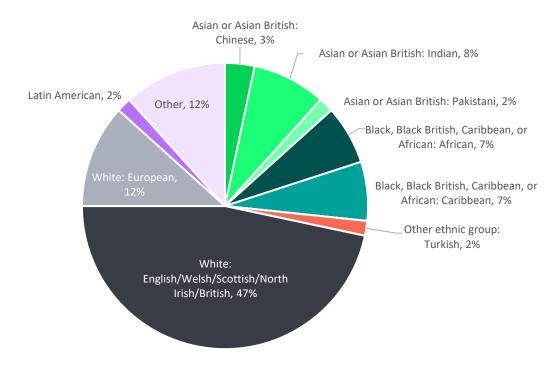


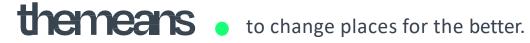


#### Ethnicity of business owners aged 50-59



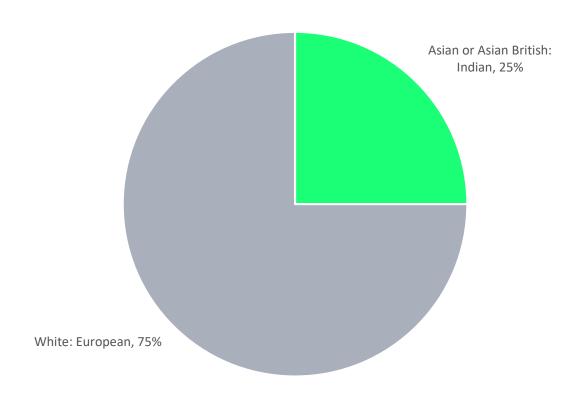
#### Ethnicity of business owners aged 60-74

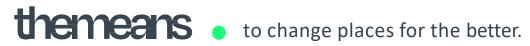






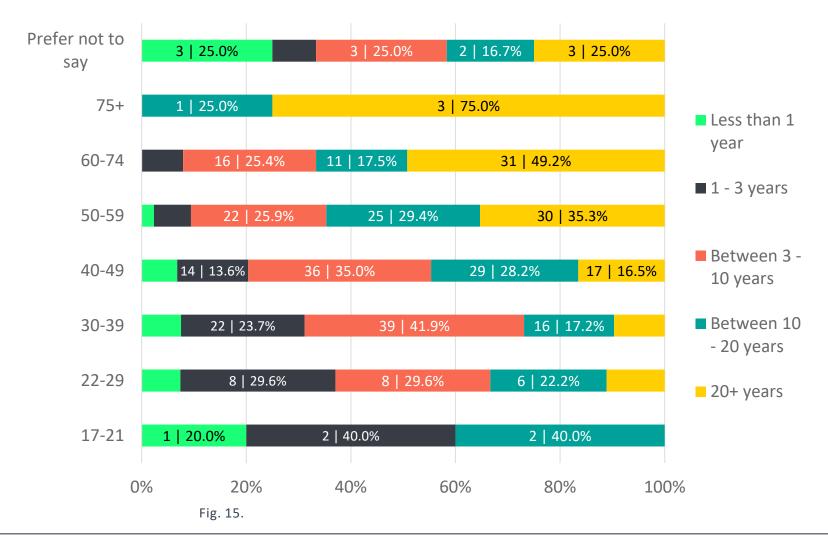
Ethnicity of business owners aged 75+

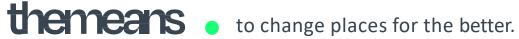






### Age by Number of Years Operating







# **Appendix 3.1.3 Haringey Residents**



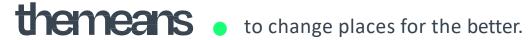


#### Employees Living in Haringey Cross-referenced with Location of Business

There does not seem to be a relevant implication on the percentage staff living in Haringey in terms of the location of the business within the borough.

It is worth noting, however, that the West has slightly more companies with the majority of staff living in Haringey in comparison with both the other areas.







# Appendix 3.2 **Business Health**



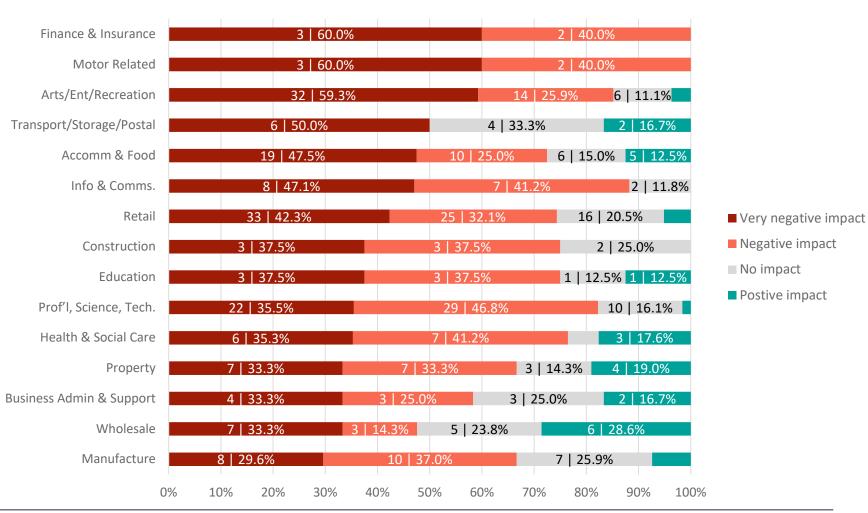


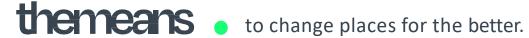
#### Impacts of Covid-19 by Sector

In general, Covid-19 has negatively impacted more than half of the business in every sector. The least negatively affected sector was Wholesale (47%).

third least of the one respondents in everv sector (33%) reported a 'very negative' impact.

11 out of the 15 sectors included respondents who reported a positive impact by Covid, the most affected positively being Wholesale (29%).





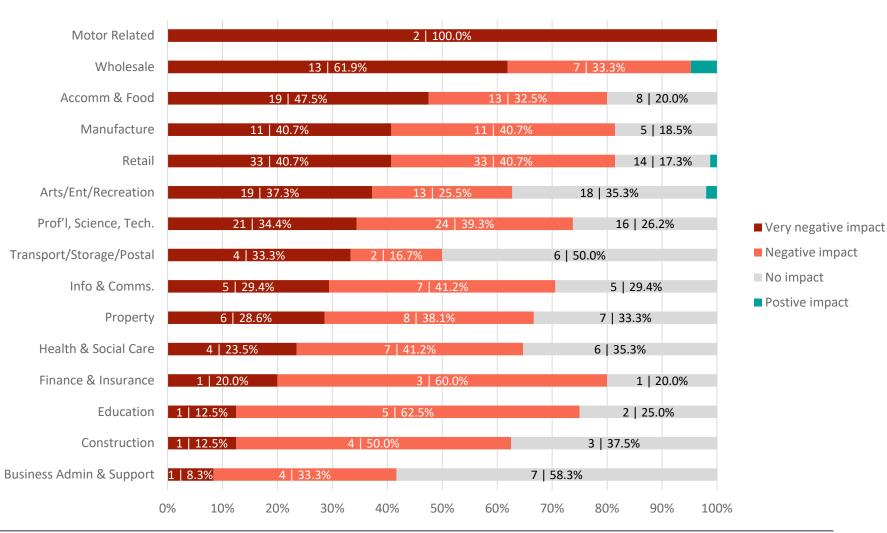


#### Impacts of Brexit by Sector

Brexit negatively impacted more than half of businesses in all sectors.

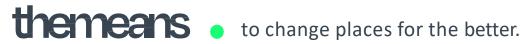
The businesses most impacted by Brexit were the Motor Related (100%), followed by the Wholesalers (62%).

Very few businesses (1-5%) reported positive impact from Brexit. Those that did were from the sectors of Retail, Arts, Entertainment and Recreation and Wholesale.





28





#### Impacts of Cost-of-Living by Sector

For most sectors, the cost-of-living crisis has had a negative or very negative impact, representing at least 75% of businesses in each sector.

Around 50% of respondents in 12 out of 15 sectors reported a 'very negative' impact.

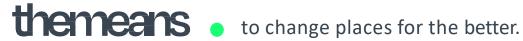
The most impacted sectors are Motor Related (80%) and the Transport/Storage/Postal (75%).

Two sectors reporting a positive impact are Property (5%) and Education (13%).

Conversely, 76% of Education and 85% Property businesses reported a negative/very negative impact.

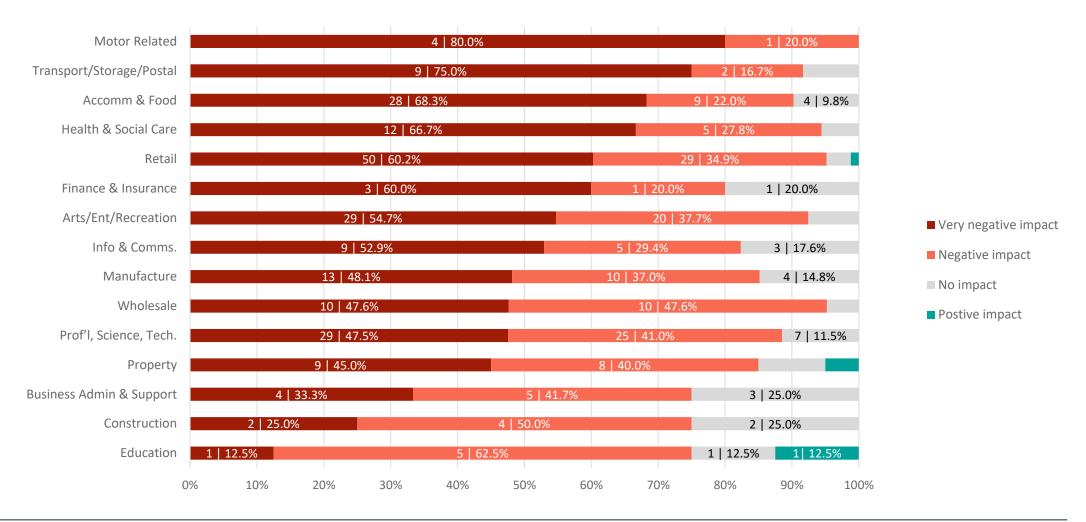
One quarter of respondents in the Business Admin and Construction sectors reported that Cost-of-living has not impacted their business. However, the sample size representing these sectors is not large enough to extrapolate from.

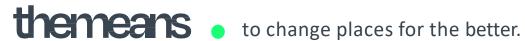
Please refer to the graph on the next page.





#### Impacts of Cost-of-Living by Sector

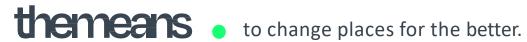






#### Impacts of Covid by Years in Operation

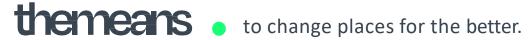






#### Impacts of Brexit by Years in Operation

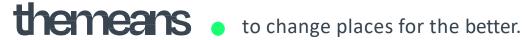






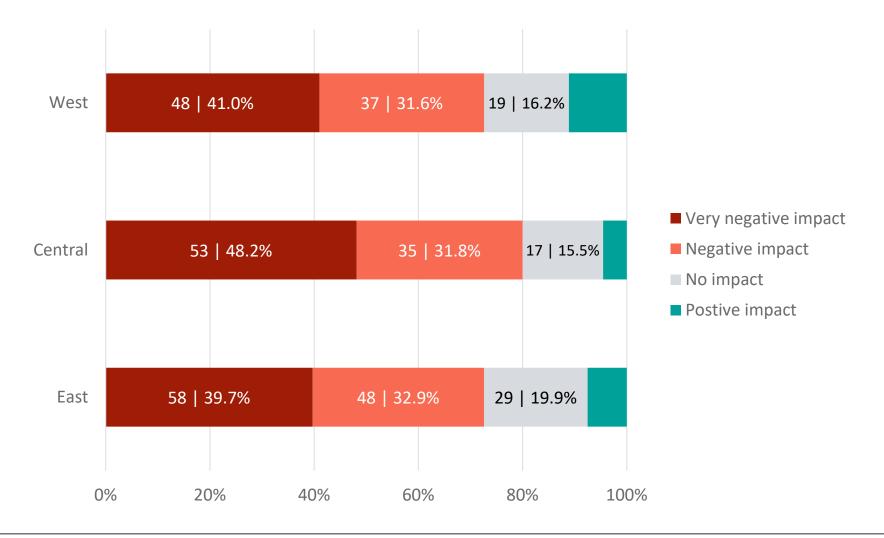
### Impact of Cost-of-Living by Years in Operation

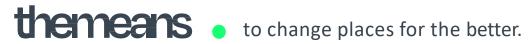






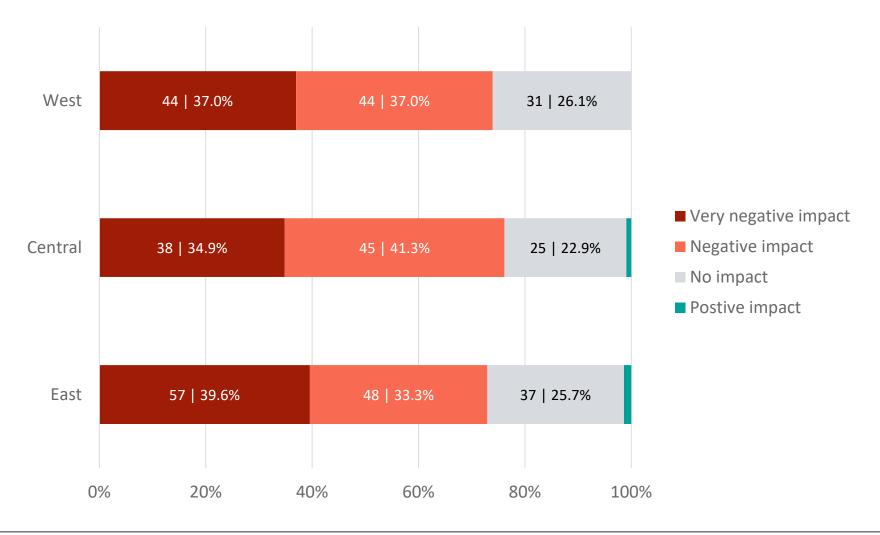
#### Impacts of Covid by Geography

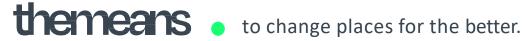






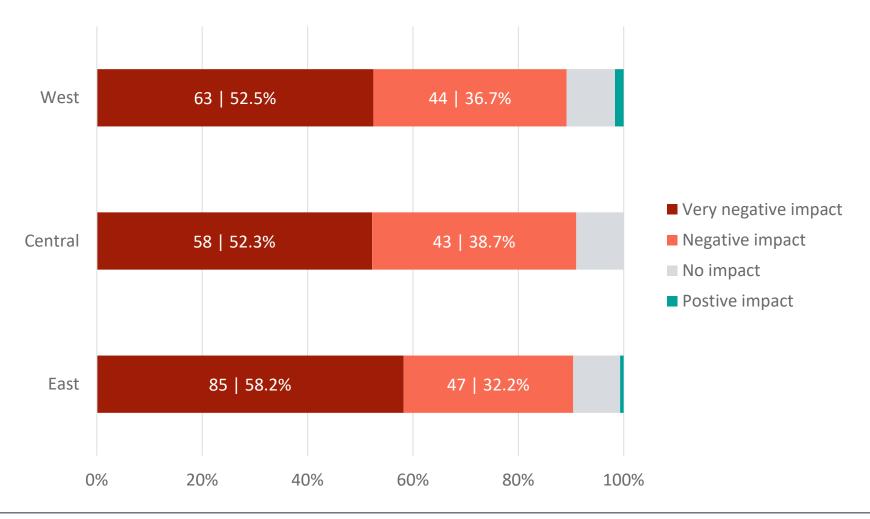
# Impacts of Brexit by Geography

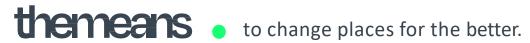






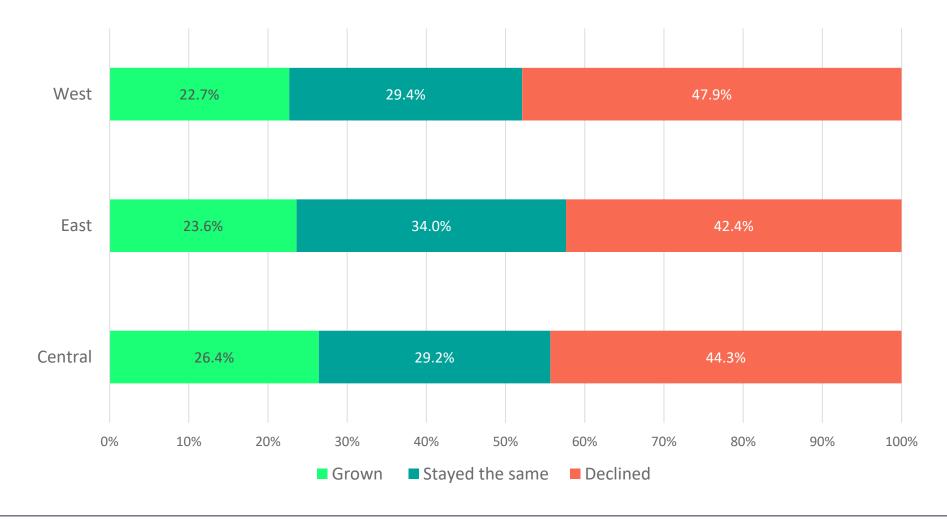
# Impacts of Cost-of-Living by Geography

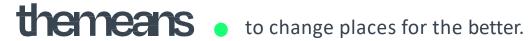






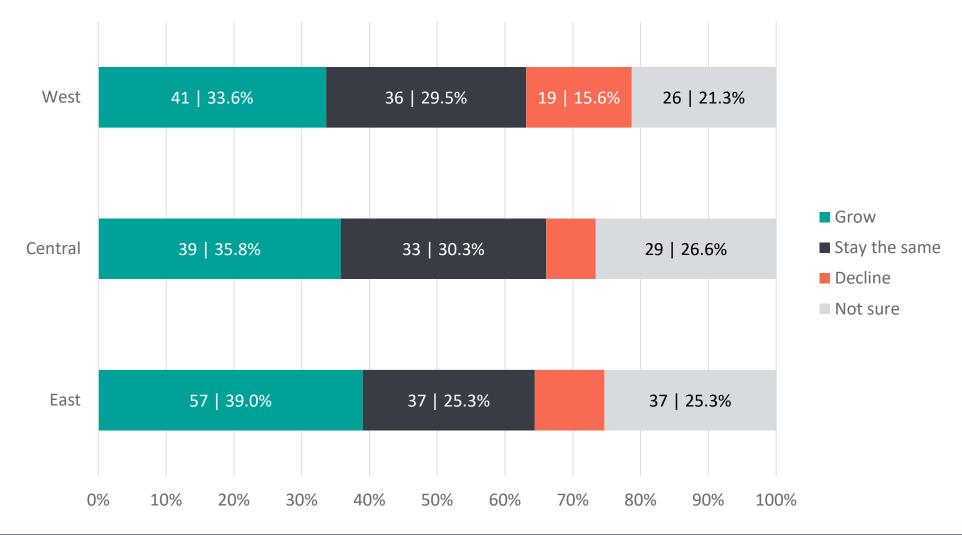
#### Turnover by Geography

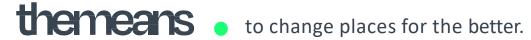






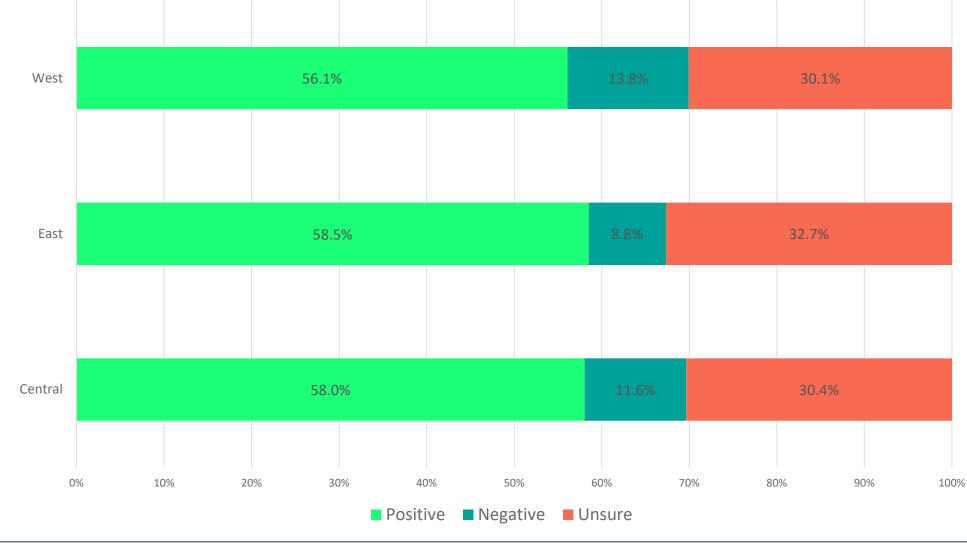
#### Future Turnover by Geography

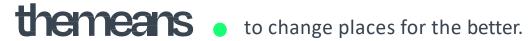






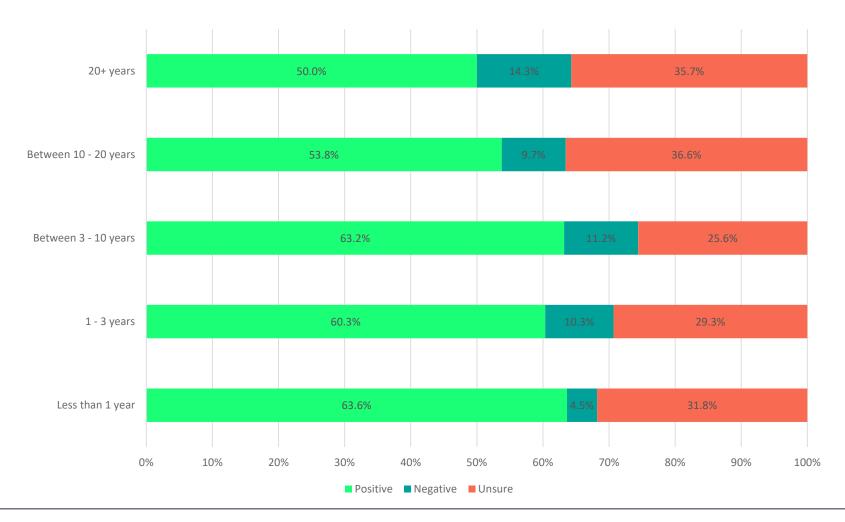
#### **Business Sentiment About Future**







#### How Respondents Feel About the Future by Years in Operation





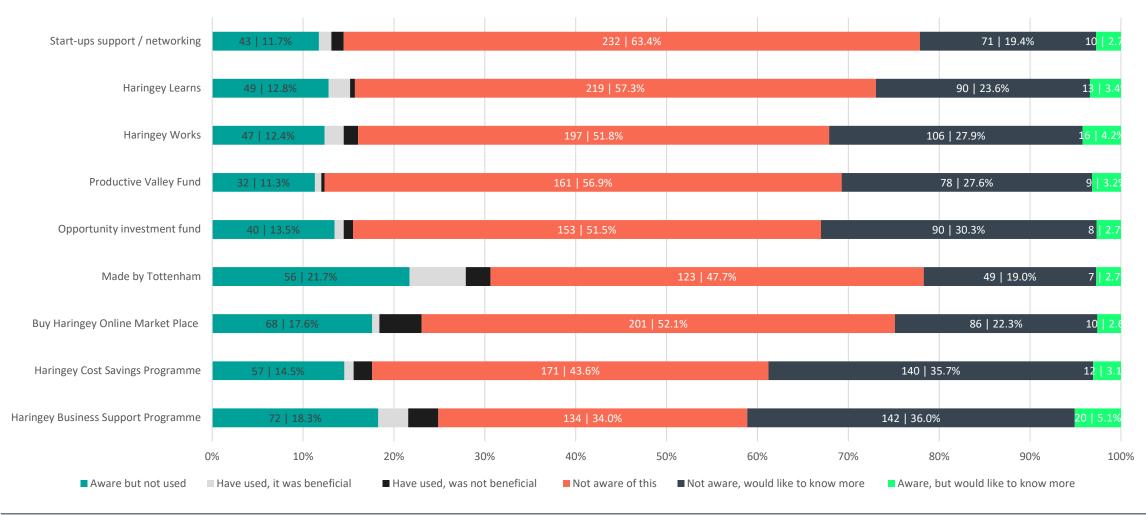


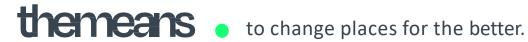
# Appendix 3.4 Evaluation of Existing Business Support Initiatives





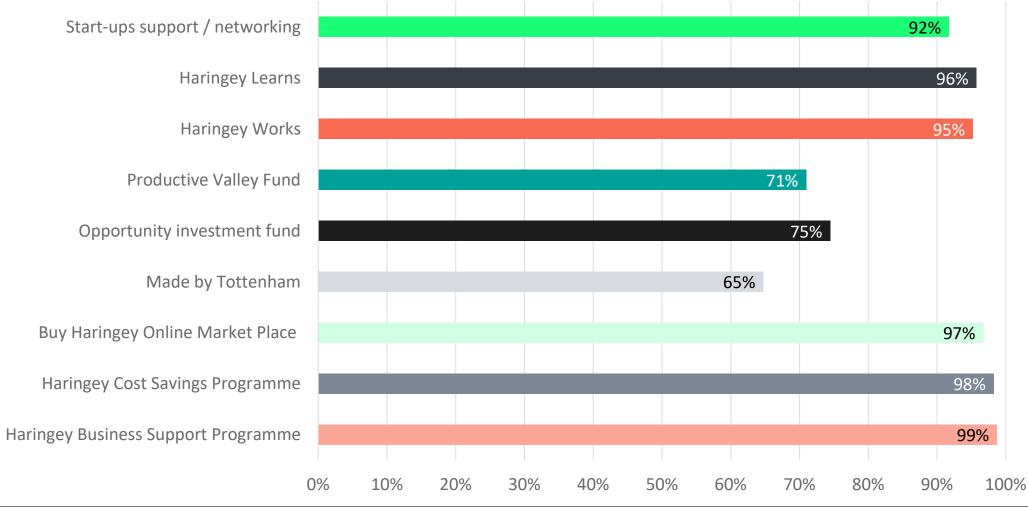
#### Awareness of Support Services from Haringey Council

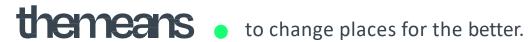






#### Percentage of Respondents that Answered for Each Column





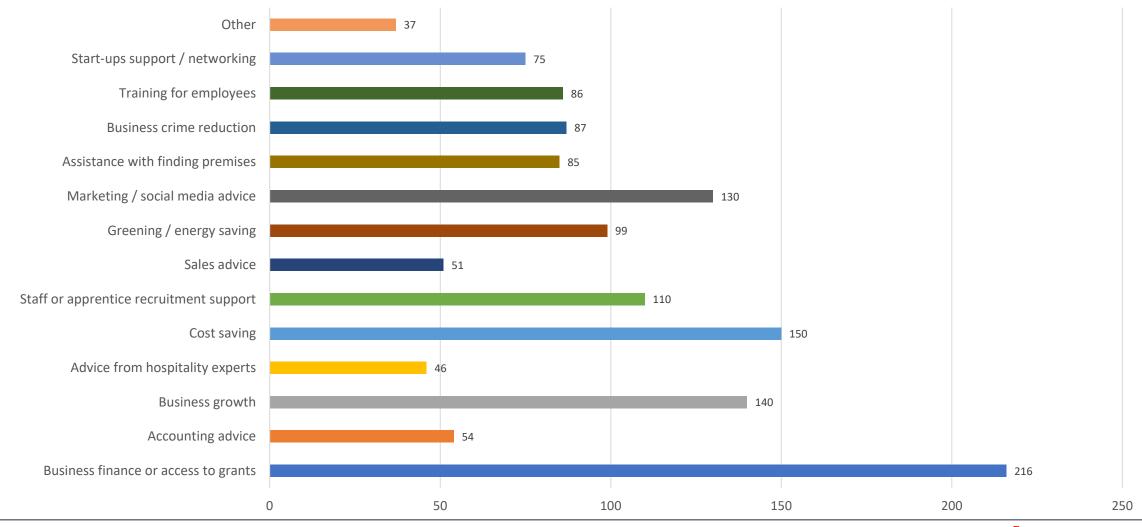


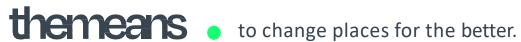
## Appendix 3.5 Future Business Support Needs





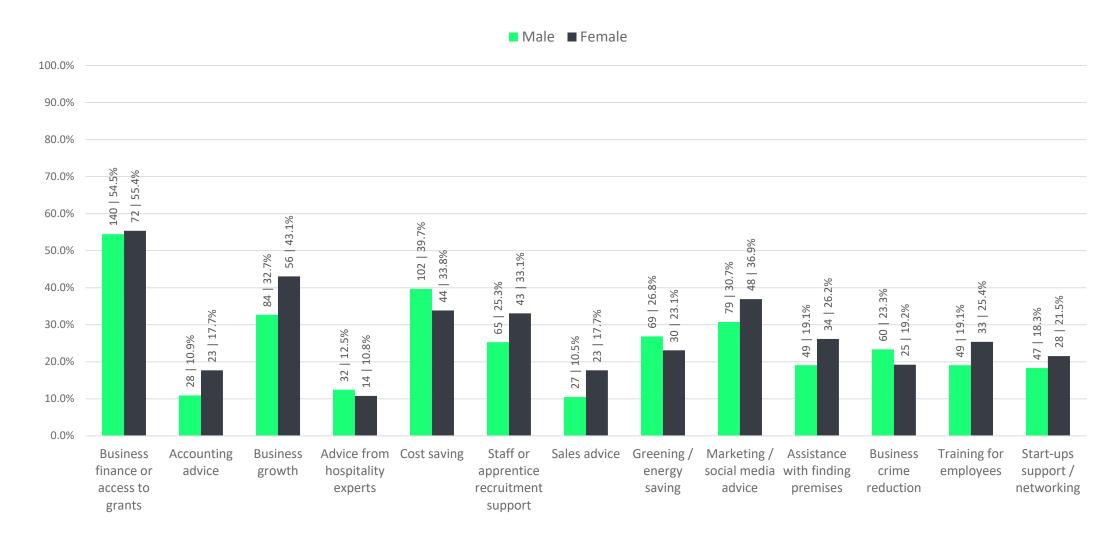
#### Interest in Business Support general

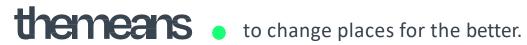






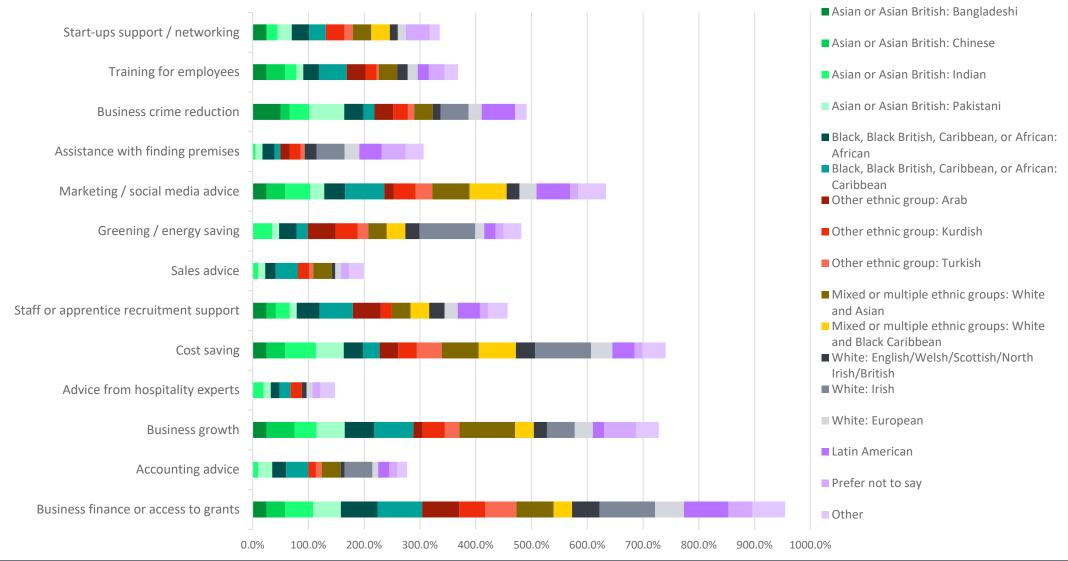
#### Interest in Business Support by Sex

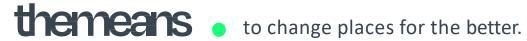






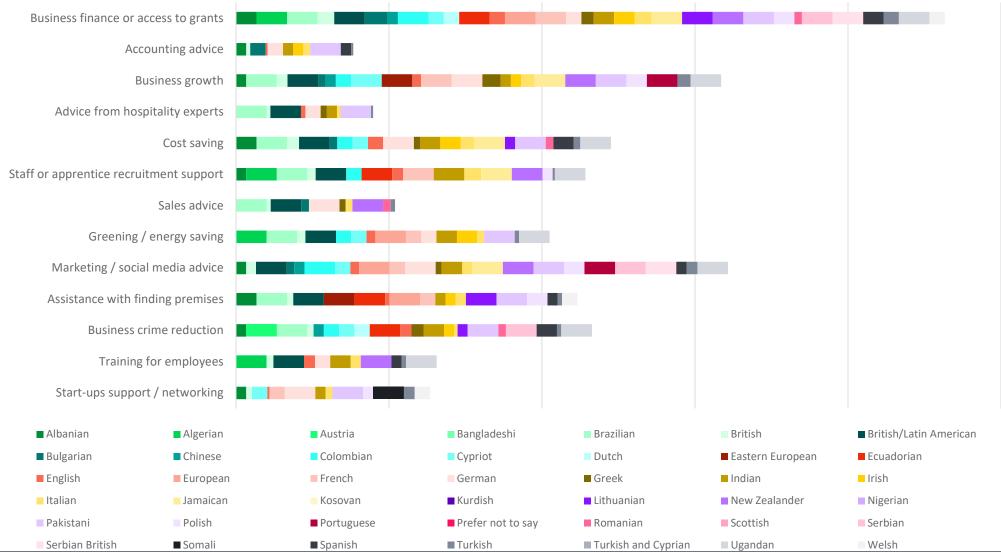
#### Interest in Business Support by ethnicity







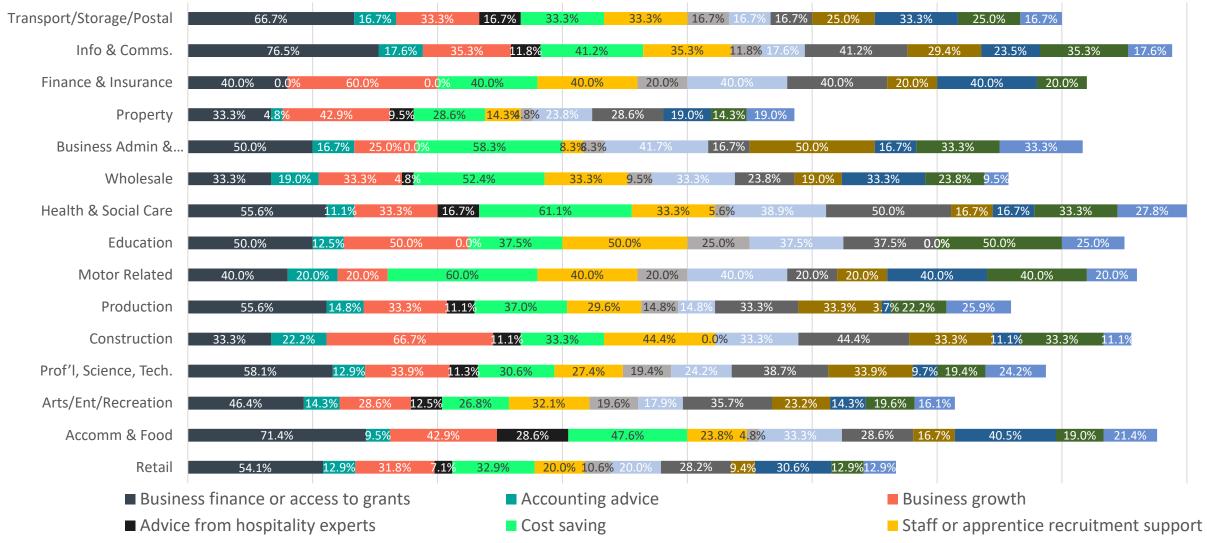
#### Interest in Business Support by nationality







#### Interest in Business Support Initiatives by Sector





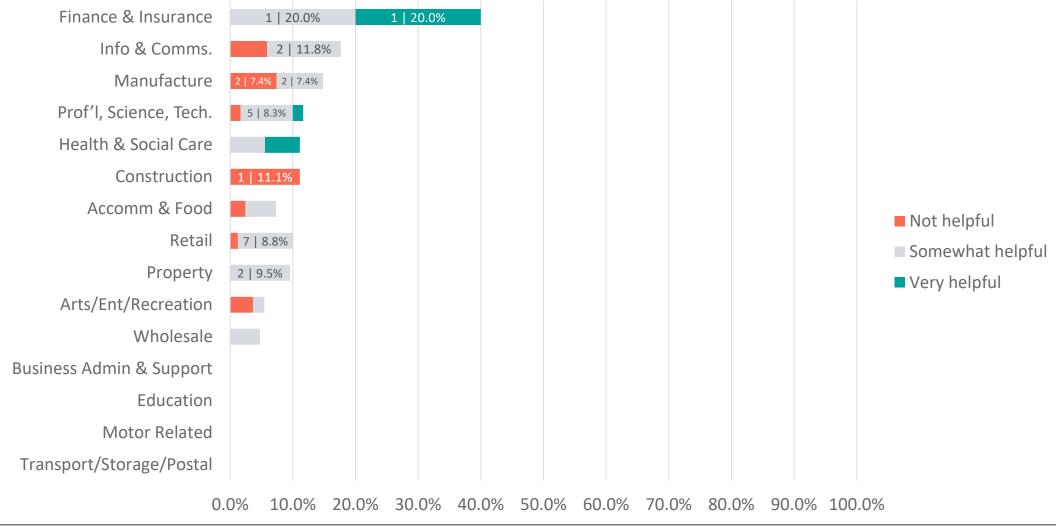


### Appendix 3.6 Communication





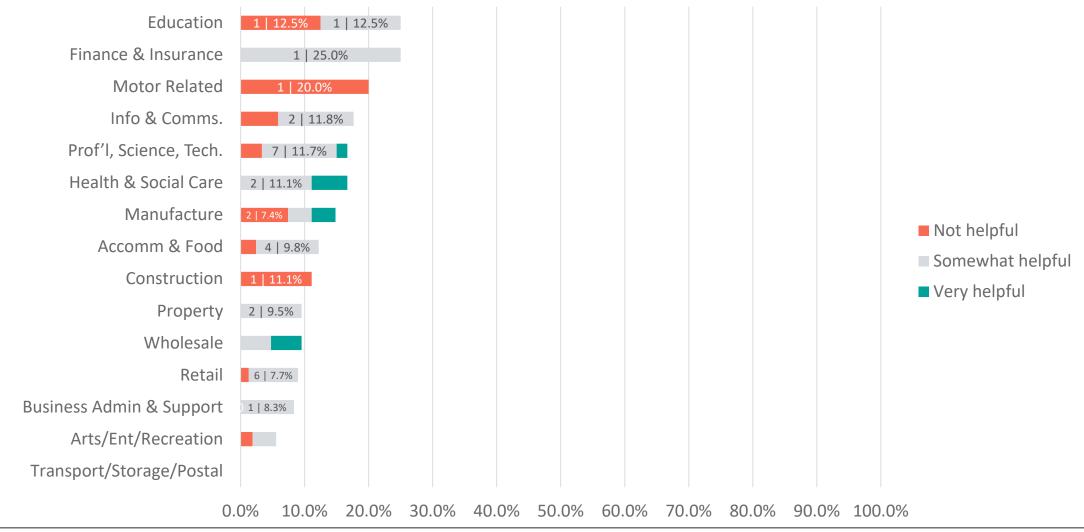
#### Twitter @hgybusiness Followers by Sector







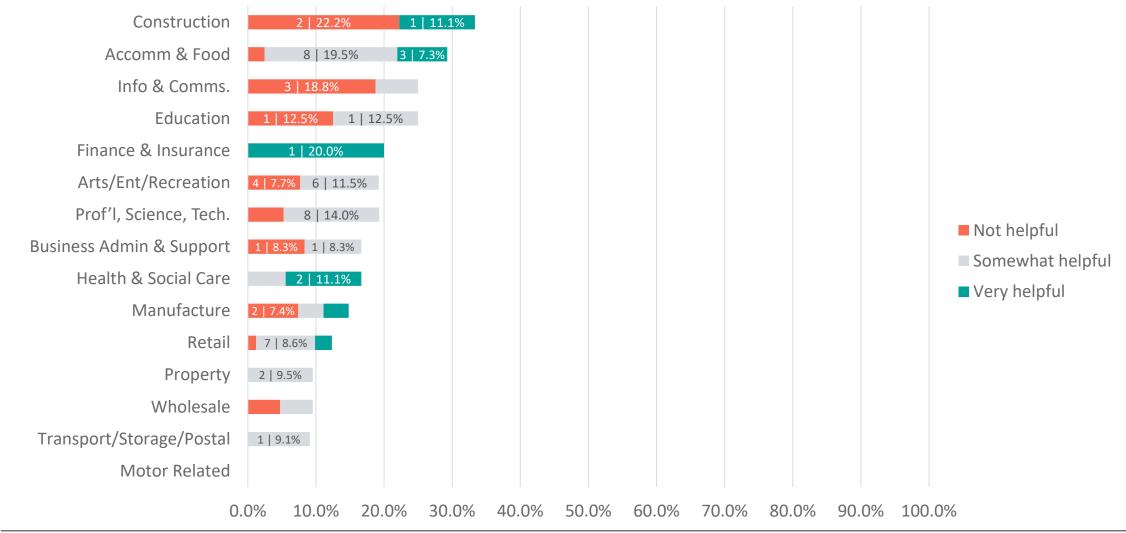
#### Twitter @haringeycouncil Followers by Sector







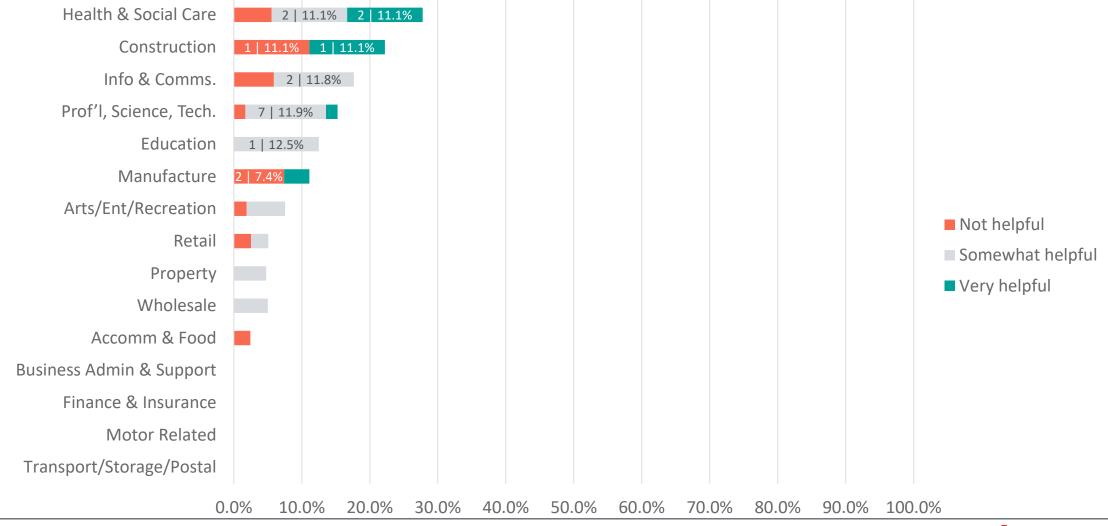
#### Instagram Followers by Sector







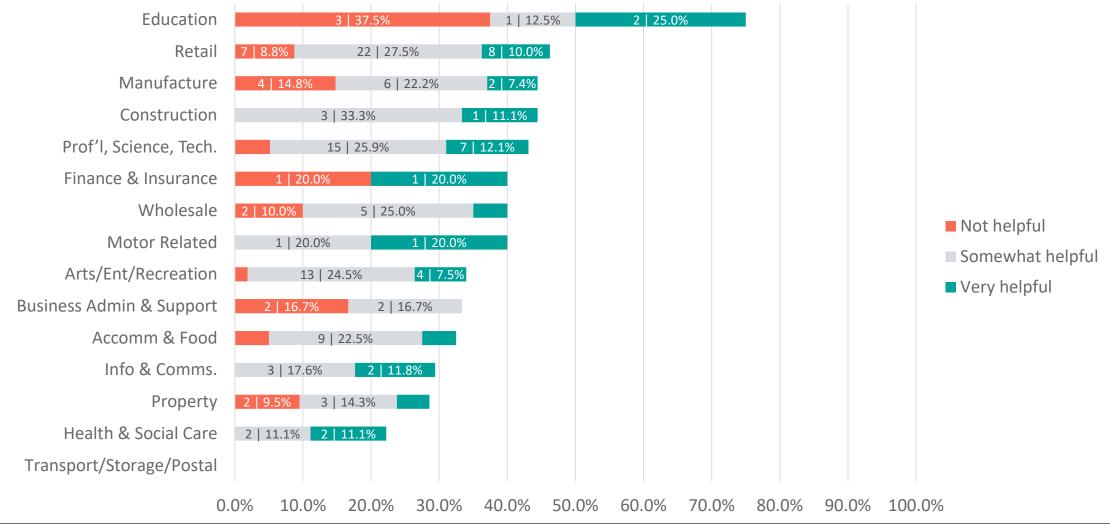
#### LinkedIn Followers by Sector







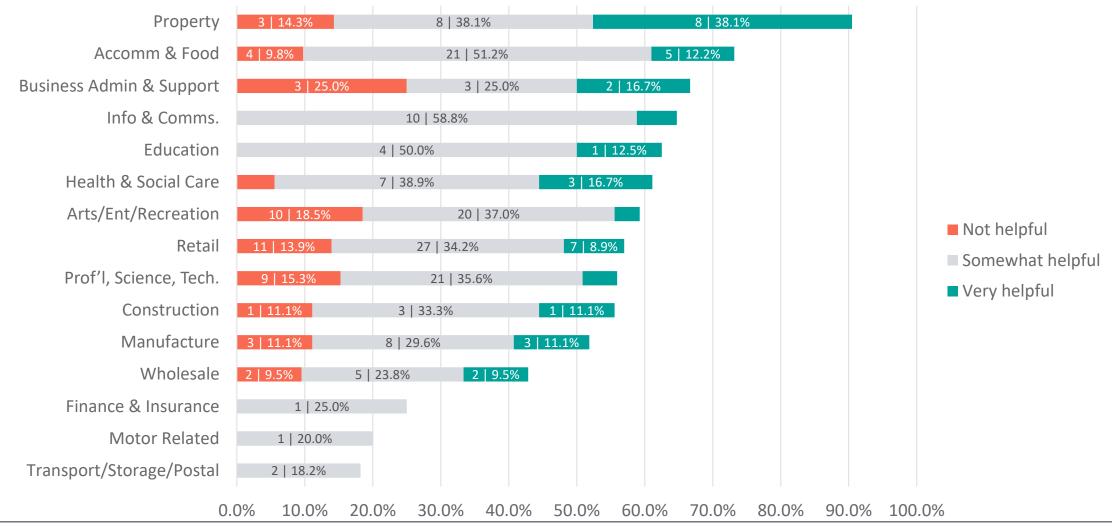
#### Business Bulletin Subscribers by Sector







#### Haringey Website Users by Sector







#### Agreement to Receive Further Contact from the Council - Residents and Non-Residents

